Online purchasing of tickets to shows and museums has made it easier to attend. An online platform where residents can propose ideas has improved city life.

Online services provided by the city has made it easier to start a new business. A website or App allows residents to effectively monitor air pollution. CCTV cameras has made residents feel safer.

Free public wifi has improved access to city services. Processing Identification Documents online has reduced waiting times. Online public access to city finances has reduced corruption.

Arranging medical appointments online has improved access. Online reporting of city maintenance problems provides a speedy solution.

Car-sharing Apps have reduced congestion. Apps that direct you to an available parking space have reduced journey time. Online voting has increased participation.

Online access to job listings has made it easier to find work. Employment finding services are readily available. IT skills are taught well in schools.

Cultural activities (shows, bars, and museums) are satisfactory. Green spaces are satisfactory. Recycling services are satisfactory.

Traffic congestion is not a problem. Traffic congestion is not a problem. Public transport is satisfactory.

Finding housing with rent equal to 30% or less of a monthly salary is not a problem. Finding housing with rent equal to 30% or less of a monthly salary is not a problem. Public safety is not a problem.

Expected years of schooling. Mean years of schooling. GNI per capita (PPP $).

In 2018, 45.7% of respondents who chose the Priority Area indicated that public transport is an urgent issue, thus demanding priority attention. In 2019, 47.1% of respondents who chose the Priority Area indicated that road congestion is an urgent issue, thus demanding priority attention.

You feel the availability of online information has increased your trust in authorities. You are willing to concede personal data in order to improve traffic congestion. You feel the availability of online information has increased your trust in authorities.

The proportion of your day-to-day payment transactions that are non-cash is 37.2%. The proportion of your day-to-day payment transactions that are non-cash is 37.2%.

The current internet speed and reliability meet connectivity needs. Free public wifi has improved access to city services. Processing Identification Documents online has reduced waiting times.

The city provides information on traffic congestion through mobile phones. Bicycle hiring has reduced congestion. Online scheduling and ticket sales has made public transport easier to use.

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