Health & Safety
- Basic sanitation meets the needs of the poorest areas: 56.9
- Recycling services are satisfactory: 53.2
- Public safety is not a problem: 49.0
- Air pollution is not a problem: 34.5
- Medical services provision is satisfactory: 61.2
- Finding housing with rent equal to 30% or less of a monthly salary is not a problem: 59.0

Mobility
- Traffic congestion is not a problem: 31.3
- Public transport is satisfactory: 53.7

Activities
- Green spaces are satisfactory: 57.9
- Cultural activities (shows, bars, and museums) are satisfactory: 64.4

Opportunities (Work & School)
- Employment finding services are readily available: 56.8
- Most children have access to a good school: 64.8
- Lifelong learning opportunities are provided by local institutions: 54.4
- Businesses are creating new jobs: 76.0
- Minorities feel welcome: 69.3

Governance
- Information on local government decisions are easily accessible: 62.1
- Corruption of city officials is not an issue of concern: 23.4
- Residents contribute to decision making of local government: 53.9
- Residents provide feedback on local government projects: 56.2

SMART CITY RANKING
- Medan: 99 out of 118

ATTITUDES
- You are willing to concede personal data in order to improve traffic congestion: 72.6%
- You are comfortable with face recognition technologies to lower crime: 85.8%
- You feel the availability of online information has increased your trust in authorities: 77.5%
- The proportion of your day-to-day payment transactions that are non-cash: 61.0%