**BACKGROUND INFORMATION**

City:
- Population: 1,246,000

(UN World Cities Report)

**SMART CITY RANKING**

3

Out of 109

2 in 2019

**SMART CITY RATING**

AAA

in 2019

**FACTOR RATINGS**

AAA

STRUCTURES

A

TECHNOLOGIES

GROUP 1

All ratings range from AAA to D

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**PRIORITY AREAS**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

**ATTITUDES**

You are willing to concede personal data in order to improve traffic congestion

66.4% 59.8% 65.2% 72.8%

You feel the availability of online information has increased your trust in authorities

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

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