CITY GROUP MAX

% of respondents who chose the Priority Area

0% 20% 40% 60% 80% 100%

PRIORITY AREAS

Shanghai
road congestion 68.2%
air pollution 57.4%
affordable housing 50.8%

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

BACKGROUND INFORMATION

SMART CITY RANKING

81

Out of 109

59 in 2019

SMART CITY RATING

CC

B in 2019

FACTOR RATINGS

CC

STRUCTURES

CCC

TECHNOLOGIES

GROUP

4

All ratings range from AAA to D

HEALTH & SAFETY

Basic sanitation meets the needs of the poorest areas 62.7
Recycling services are satisfactory 77.8
Public safety is not a problem 67.9
Medical services provision is satisfactory 46.0
Finding housing with rent equal to 30% or less of a monthly salary is not a problem 77.5

MOBILITY

Traffic congestion is not a problem 31.6
Public transport is satisfactory 62.5

ACTIVITIES

Green spaces are satisfactory 75.3
Cultural activities (shows, bars, and museums) are satisfactory 85.0

Opportunities (Work & School)

Employment finding services are readily available 79.0
Most children have access to a good school 75.3
Lifelong learning opportunities are provided by local institutions 68.9
Businesses are creating new jobs 79.1
Minorities feel welcome 70.9

Governance

Information on local government decisions are easily accessible 76.7
Corruption of city officials is not an issue of concern 48.7
Residents contribute to decision making of local government 59.8
Residents provide feedback on local government projects 65.8

TECHNOLOGIES

Health & Safety

Online reporting of city maintenance problems provides a speedy solution 82.9
A website or App allows residents to easily give away unwanted items 73.5
Free public wifi has improved access to city services 80.4
CCTV cameras has made residents feel safer 80.1
A website or App allows residents to effectively monitor air pollution 78.2
Arranging medical appointments online has improved access 88.6

Mobility

Car-sharing Apps have reduced congestion 64.0
Apps that direct you to an available parking space have reduced journey time 79.1
Bicycle hiring has reduced congestion 72.9
Online scheduling and ticket sales has made public transport easier to use 88.9
The city provides information on traffic congestion through mobile phones 87.6

Activities

Online purchasing of tickets to shows and museums has made it easier to attend 91.3

Opportunities (Work & School)

Online access to job listings has made it easier to find work 86.4
IT skills are taught well in schools 85.5
Online services provided by the city has made it easier to start a new business 82.8
The current internet speed and reliability meet connectivity needs 86.4

Governance

Online public access to city finances has reduced corruption 73.9
Online voting has increased participation 72.2
An online platform where residents can propose ideas has improved city life 80.4
Processing Identification Documents online has reduced waiting times 81.7

ATTITUDES

You are willing to concede personal data in order to improve traffic congestion 84.7%
You are comfortable with face recognition technologies to lower crime 84.7%
You feel the availability of online information has increased your trust in authorities 88.8%
The proportion of your day-to-day payment transactions that are non-cash (% of transactions) 69.0%