**SMART CITY RANKING**

**11**

Out of 109

**N/A**

not in 2019

**SMART CITY RATING**

**A**

not in 2019

**FACTOR RATINGS**

**BBB**

**STRUCTURES**

**TECHNOLOGIES**

**GROUP 1**

All ratings range from AAA to D

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**BACKGROUND INFORMATION**

**City**

Population

1,438,000

(UN World Cities Report)

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**PRIORITY AREAS**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

- Affordable housing: 77.3%
- Road congestion: 70.6%
- Air pollution: 69.6%
- Public transport: 68.5%
- Recycling: 66.4%
- Security: 65.5%
- Employment: 65.1%
- Citizen engagement: 64.8%
- Basic amenities: 62.7%
- School education: 62.1%
- Health services: 61.1%
- Social mobility: 60.8%
- Basic sanitation: 60.5%
- Fulfilling employment: 58.1%
- School education: 57.8%
- Green spaces: 57.1%
- Finding housing with rent equal to 30% or less of a monthly salary: 56.8%

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

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**ATTITUDES**

You are willing to concede personal data in order to improve traffic congestion: 66.4%

You feel the availability of online information has increased your trust in authorities: 65.5%

The proportion of your day-to-day payment transactions that are non-cash (% of transactions): 63.9%

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**RATING**

**STRUCTURES**

**TECHNOLOGIES**

**GROUP MEAN**