Makassar

**City**
Population: 1,489,000

(UN World Cities Report)

**BACKGROUND INFORMATION**

**City**

**Population**
1,489,000

**SMART CITY RANKING**

96
Out of 109

**FACTOR RATINGS**

C

80 in 2019

**SMART CITY RATING**

C

CC in 2019

**TECHNOLOGIES**

C

CC in 2019

**GROUP**

4

All ratings range from AAA to D

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**PRIORITY AREAS**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

**RANKING**

Country | 2015 | 2016 | 2017 | 2018 | 1 yr change
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HDI | 0.696 | 0.700 | 0.704 | 0.707 | +0.003
Life expectancy at Birth | 10.8 | 71.0 | 71.3 | 71.5 | +0.2
Expected years of schooling | 7.9 | 8.0 | 8.0 | 8.0 | +0.0
GNI per capita (PPP $) | 10,029 | 10,419 | 10,811 | 11,256 | +445.0

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**ATTITUDES**

You are willing to concede personal data in order to improve traffic congestion

You are comfortable with face recognition technologies to lower crime

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

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**HEALTH & SAFETY**

- Basic sanitation meets the needs of the poorest areas: 58.7
- Recycling services are satisfactory: 55.7
- Public safety is not a problem: 60.2
- Air pollution is not a problem: 34.0
- Medical services provision is satisfactory: 69.4
- Finding housing with rent equal to 30% or less of a monthly salary is not a problem: 57.5

**MOBILITY**

- Traffic congestion is not a problem: 30.3
- Public transport is satisfactory: 61.4

**ACTIVITIES**

- Green spaces are satisfactory: 66.2
- Cultural activities (shows, bars, and museums) are satisfactory: 65.9

**OPPORTUNITIES (Work & School)**

- Employment finding services are readily available: 63.0
- Most children have access to a good school: 66.0
- Lifelong learning opportunities are provided by local institutions: 62.4
- Businesses are creating new jobs: 62.3
- Minorities feel welcome: 76.7

**GOVERNANCE**

- Information on local government decisions are easily accessible: 66.5
- Corruption of city officials is not an issue of concern: 62.6
- Residents contribute to decision making of local government: 62.6
- Residents provide feedback on local government projects: 63.1

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**LEGEND:**

CITY MEAN
GROUP MEAN
GROUP MAX

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**TECHNOLOGIES**

Health & Safety
- Online reporting of city maintenance problems provides a speedy solution: 60.6
- A website or App allows residents to easily give away unwanted items: 56.5
- Free public well has improved access to city services: 60.2
- CCTV cameras has made residents feel safer: 68.0
- A website or App allows residents to effectively monitor air pollution: 54.8
- Arranging medical appointments online has improved access: 59.8

Mobility
- Car-sharing Apps have reduced congestion: 58.2
- Apps that direct you to an available parking space have reduced journey time: 56.0
- Bicycle sharing has reduced congestion: 53.1
- Online scheduling and ticket sales has made public transport easier to use: 72.8
- The city provides information on traffic congestion through mobile phones: 60.9

Activities
- Online purchasing of tickets to shows and museums has made it easier to attend: 67.9

Opportunities (Work & School)
- Online access to job listings has made it easier to find work: 74.5
- IT skills are taught well in schools: 65.3
- Online services provided by the city has made it easier to start a new business: 68.4
- The current internet speed and reliability meet connectivity needs: 67.6

Governance
- Online public access to city finances has reduced corruption: 55.2
- Online voting has increased participation: 56.1
- An online platform where residents can propose ideas has improved city life: 63.8
- Processing Identification Documents online has reduced waiting times: 65.9