**BACKGROUND INFORMATION**

**City**

- Population: 13,332,000

(UN World Cities Report)

---

**SMART CITY RANKING**

64

Out of 109

42 in 2019

---

**BACKGROUND INFORMATION**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

---

**ATTITUDES**

You are willing to concede personal data in order to improve traffic congestion

You are comfortable with face recognition technologies to lower crime

You feel the availability of online information has increased your trust in authorities

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

---

**PRIORITY AREAS**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

---

**RANKING**

Population: 13,332,000

(UN World Cities Report)