From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

You are willing to concede personal data in order to improve traffic congestion

You are comfortable with face recognition technologies to lower crime

You feel the availability of online information has increased your trust in authorities

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

Recycling services are satisfactory A website or App allows residents to easily give away unwanted items

A website or App allows residents to effectively monitor air pollution

Arranging medical appointments online has improved access

Car-sharing Apps have reduced congestion

Apps that direct you to an available parking space has reduced journey time

Online scheduling and ticket sales has made public transport easier to use

The city provides information on traffic congestion through mobile phones

Online purchasing of tickets to shows and museums has made it easier to attend

Online access to job listings has made it easier to find work

Online scheduling and ticket sales has made public transport easier to use

The current internet speed and reliability meet connectivity needs

Processing Identification Documents online has reduced waiting times