Sydney

SMART CITY RANKING

18

Out of 141

▲

29 out of 118 in 2021

SMART CITY RATING

AA

BB in 2021

FACTOR RATINGS

A

STRUCTURES

AA

TECHNOLOGIES

GROUP

1

All ratings range from AAA to D

BACKGROUND INFORMATION

City

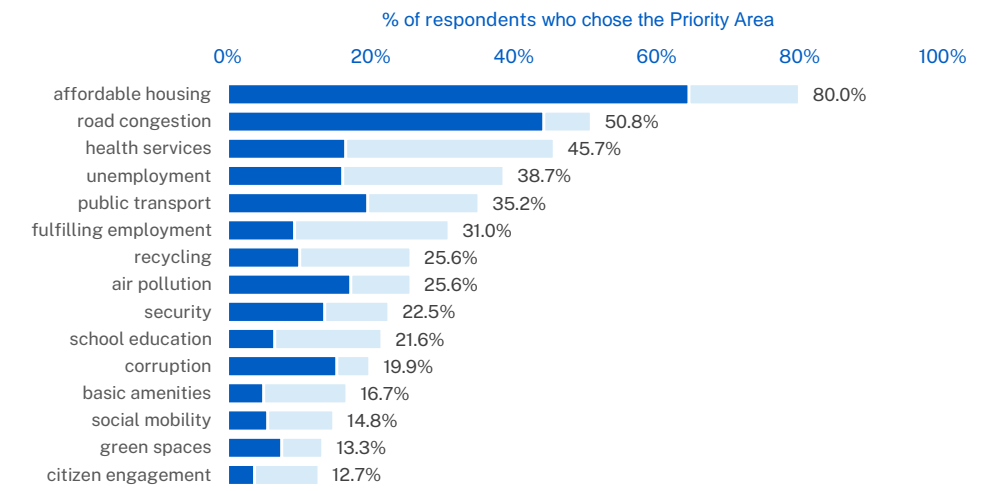| Population	HDI
4,321,535	0.952

(UN Data)

Map tiles by Stamen Design CC BY 3.0 Map Data © OpenStreetMap

Country

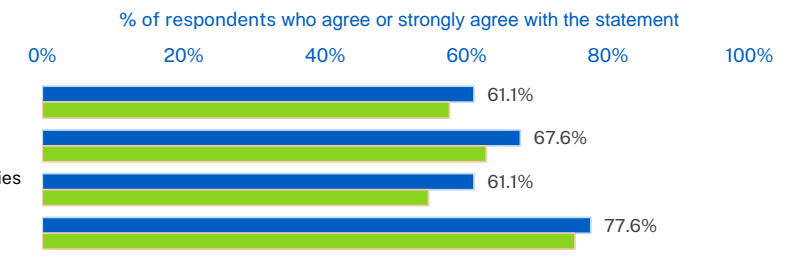|	2018	2019	2020	2021	1 yr change
HDI	0.941	0.941	0.947	0.951	+0.004
Life expectancy at birth	83.4	83.1	84.3	84.5	+0.2
Expected years of schooling	18.0	18.0	18.0	18.0	+0.0
Mean years of schooling	12.6	12.1	12.4	12.4	+0.0
GNI per capita (PPP $)	43,821	52,085	49,392	52,293	+2,901

PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.

% of respondents who chose the Priority Area

Priority Area	%
affordable housing	80.0%
road congestion	50.8%
health services	45.7%
unemployment	38.7%
public transport	35.2%
fulfilling employment	31.0%
recycling	25.6%
air pollution	25.6%
security	22.5%
school education	21.6%
corruption	19.9%
basic amenities	16.7%
social mobility	14.8%
green spaces	13.3%
citizen engagement	12.7%

ATTITUDES

% of respondents who agree or strongly agree with the statement

Statement	%
You are willing to concede personal data in order to improve traffic congestion	61.1%
You are comfortable with face recognition technologies to lower crime	67.6%
You feel the availability of online information has increased your trust in authorities	61.1%
The proportion of your day-to-day payment transactions that are non-cash (% of transactions)	77.6%

LEGEND: GROUP MEAN — CITY

LEGEND: MIN — CITY — MEAN — GROUP MAX

STRUCTURES

Score (0 – 100)

Health & Safety

	Score
Basic sanitation meets the needs of the poorest areas	67.1
Recycling services are satisfactory	71.8
Public safety is not a problem	53.2
Air pollution is not a problem	42.6
Medical services provision is satisfactory	67.8
Finding housing with rent equal to 30% or less of a monthly salary is not a problem	27.3

Mobility

	Score
Traffic congestion is not a problem	25.7
Public transport is satisfactory	58.5

Activities

	Score
Green spaces are satisfactory	67.1
Cultural activities (shows, bars, and museums) are satisfactory	74.7

Opportunities (Work & School)

	Score
Employment finding services are readily available	69.8
Most children have access to a good school	75.3
Lifelong learning opportunities are provided by local institutions	66.8
Businesses are creating new jobs	64.1
Minorities feel welcome	63.0

Governance

	Score
Information on local government decisions are easily accessible	61.6
Corruption of city officials is not an issue of concern	40.5
Residents contribute to decision making of local government	53.2
Residents provide feedback on local government projects	62.7

TECHNOLOGIES

Score (0 – 100)
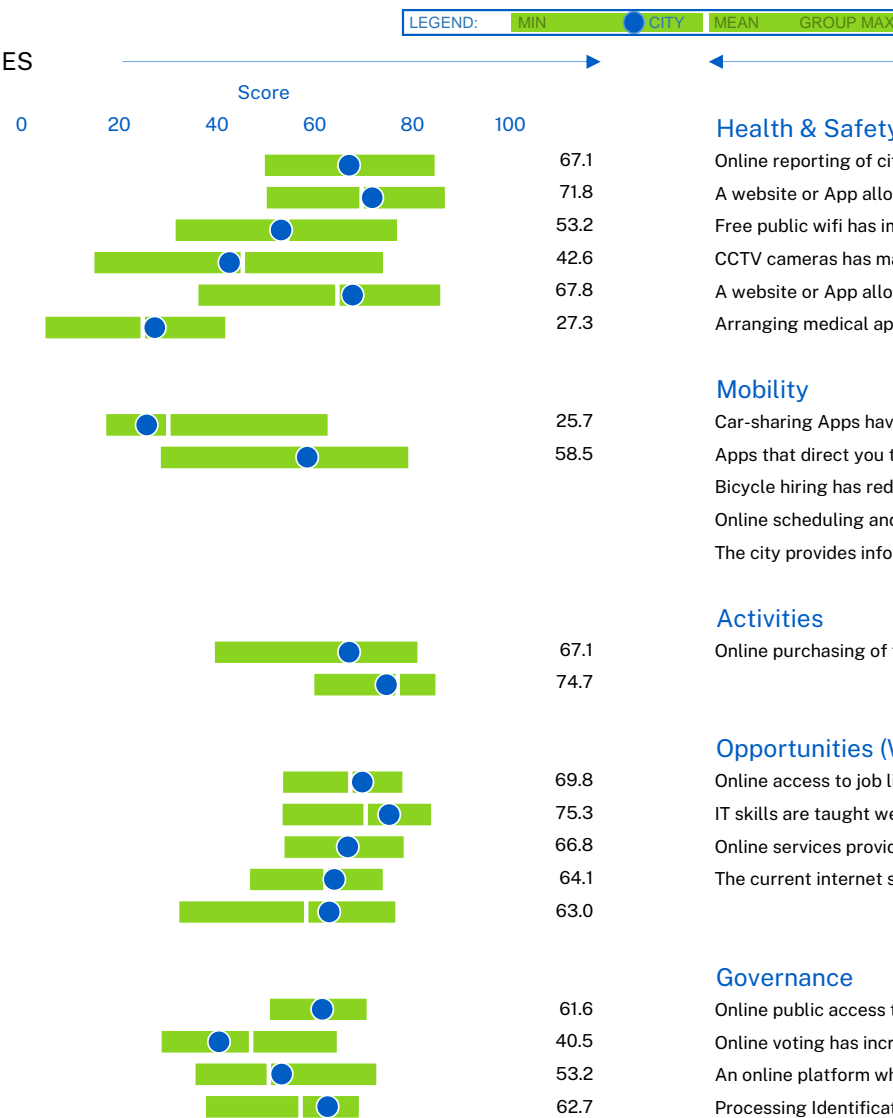
Health & Safety

	Score
Online reporting of city maintenance problems provides a speedy solution	52.1
A website or App allows residents to easily give away unwanted items	67.1
Free public wifi has improved access to city services	58.2
CCTV cameras has made residents feel safer	64.4
A website or App allows residents to effectively monitor air pollution	43.5
Arranging medical appointments online has improved access	73.7

Mobility

	Score
Car-sharing Apps have reduced congestion	40.8
Apps that direct you to an available parking space have reduced journey time	44.0
Bicycle hiring has reduced congestion	40.2
Online scheduling and ticket sales has made public transport easier to use	62.2
The city provides information on traffic congestion through mobile phones	63.4

Activities

	Score
Online purchasing of tickets to shows and museums has made it easier to attend	78.8

Opportunities (Work & School)

	Score
Online access to job listings has made it easier to find work	73.8
IT skills are taught well in schools	54.1
Online services provided by the city has made it easier to start a new business	53.1
The current internet speed and reliability meet connectivity needs	63.4

Governance

	Score
Online public access to city finances has reduced corruption	40.4
Online voting has increased participation	52.9
An online platform where residents can propose ideas has improved city life	51.9
Processing Identification Documents online has reduced waiting times	67.2