San José

SMART CITY RANKING

127

Out of 141

▼

112 out of 118 in 2021

SMART CITY RATING

C

D in 2021

FACTOR RATINGS

CC

STRUCTURES

C

TECHNOLOGIES

GROUP

3

All ratings range from AAA to D

BACKGROUND INFORMATION

City

Population	HDI
351,958	0.826

(UN Data)

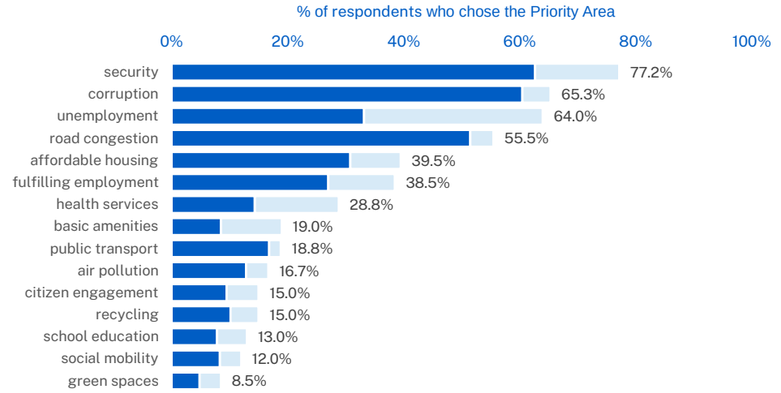
Map tiles by Stamen Design CC BY 3.0 Map Data © OpenStreetMap

Country	2018	2019	2020	2021	1 yr change
HDI	0.811	0.819	0.816	0.809	-0.007
Life expectancy at birth	79.5	79.4	79.3	77.0	-2.3
Expected years of schooling	15.9	16.6	16.6	16.6	+0.0
Mean years of schooling	8.7	12.8	12.9	12.9	+0.0
GNI per capita (PPP $)	41,779	48,511	47,946	49,452	+1,506

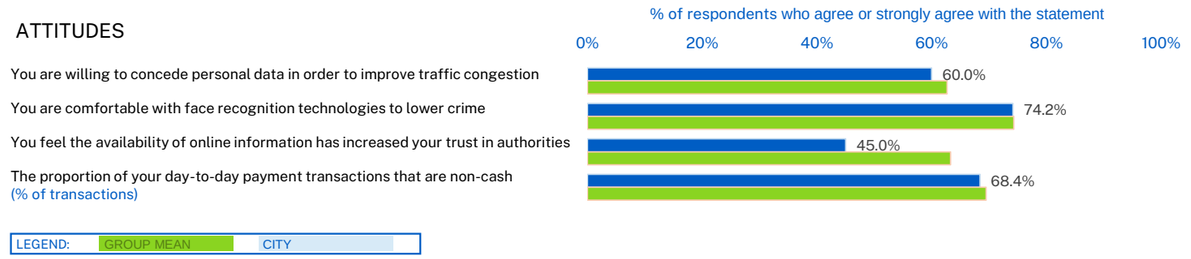
PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.



ATTITUDES



LEGEND: MIN CITY MEAN GROUP MAX

STRUCTURES

Health & Safety

	Score
Basic sanitation meets the needs of the poorest areas	47.5
Recycling services are satisfactory	50.6
Public safety is not a problem	27.7
Air pollution is not a problem	38.3
Medical services provision is satisfactory	61.3
Finding housing with rent equal to 30% or less of a monthly salary is not a problem	29.2

Mobility

	Score
Traffic congestion is not a problem	13.8
Public transport is satisfactory	30.8

Activities

	Score
Green spaces are satisfactory	61.8
Cultural activities (shows, bars, and museums) are satisfactory	65.2

Opportunities (Work & School)

	Score
Employment finding services are readily available	53.4
Most children have access to a good school	51.0
Lifelong learning opportunities are provided by local institutions	51.8
Businesses are creating new jobs	40.8
Minorities feel welcome	38.4

Governance

	Score
Information on local government decisions are easily accessible	41.0
Corruption of city officials is not an issue of concern	14.2
Residents contribute to decision making of local government	23.7
Residents provide feedback on local government projects	29.6

TECHNOLOGIES

Health & Safety

	Score
Online reporting of city maintenance problems provides a speedy solution	32.4
A website or App allows residents to easily give away unwanted items	32.9
Free public wifi has improved access to city services	51.2
CCTV cameras has made residents feel safer	49.5
A website or App allows residents to effectively monitor air pollution	21.8
Arranging medical appointments online has improved access	56.6

Mobility

	Score
Car-sharing Apps have reduced congestion	34.4
Apps that direct you to an available parking space have reduced journey time	39.0
Bicycle hiring has reduced congestion	26.2
Online scheduling and ticket sales has made public transport easier to use	36.8
The city provides information on traffic congestion through mobile phones	39.6

Activities

	Score
Online purchasing of tickets to shows and museums has made it easier to attend	72.0

Opportunities (Work & School)

	Score
Online access to job listings has made it easier to find work	56.3
IT skills are taught well in schools	35.6
Online services provided by the city has made it easier to start a new business	40.9
The current internet speed and reliability meet connectivity needs	59.3

Governance

	Score
Online public access to city finances has reduced corruption	22.8
Online voting has increased participation	23.6
An online platform where residents can propose ideas has improved city life	28.4
Processing Identification Documents online has reduced waiting times	46.1