# Zagreb

# SMART CITY RANKING 106 Out of 141

not out of 118

in 2021

SMART

**CITY RATING** 

CCC

not in 2021

FACTOR

RATINGS

B

STRUCTURES

CCC

TECHNOLOGIES

GROUP

2

All ratings range

from AAA to D

#### **BACKGROUND INFORMATION**



(Eurostat)

Brussels
Ceremany
Poland
Warsaw
Poland
Po

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Country	2018	2019	2020	2021	1 yr change
HDI	0.856	0.861	0.855	0.858	+0.003
Life expectancy at birth	78.3	78.7	78.0	77.6	-0.4
Expected years of schooling	15.2	15.1	15.1	15.1	+0.0
Mean years of schooling	12.1	12.2	12.2	12.2	+0.0
GNI per capita (PPP \$)	27,784	28,898	27,185	30,132	+2,947

## PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation. basic amenities corruption road congestion affordable housing health services recycling public transport unemployment air pollution fulfilling employment security green spaces school education citizen engagement social mobility

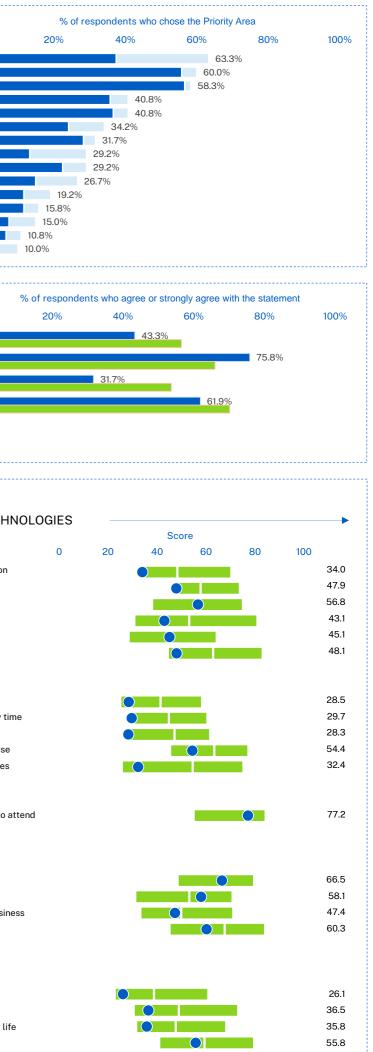
### ATTITUDES

You are willing to concede personal data in order to improve traffic congestion You are comfortable with face recognition technologies to lower crime You feel the availability of online information has increased your trust in authorities The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

							TECH
SIR	UCTURES		Sco	ro			
Health & Safety	0	20	40	60	80	100	Health & Safety
Basic sanitation meets the needs of the poorest areas						43.1	Online reporting of city maintenance problems provides a speedy solution
Recycling services are satisfactory						40.0	A website or App allows residents to easily give away unwanted items
Public safety is not a problem						64.3	Free public wifi has improved access to city services
Air pollution is not a problem						35.8	CCTV cameras has made residents feel safer
Medical services provision is satisfactory						38.6	A website or App allows residents to effectively monitor air pollution
Finding housing with rent equal to 30% or less of a monthly salary is not a	problem					17.9	Arranging medical appointments online has improved access
Mobility							Mobility
Traffic congestion is not a problem						12.5	Car-sharing Apps have reduced congestion
Public transport is satisfactory						32.1	Apps that direct you to an available parking space have reduced journey
							Bicycle hiring has reduced congestion
							Online scheduling and ticket sales has made public transport easier to us
							The city provides information on traffic congestion through mobile phone
Activities							Activities
Green spaces are satisfactory						50.3	Online purchasing of tickets to shows and museums has made it easier to
Cultural activities (shows, bars, and museums) are satisfactory			1	(		70.0	
Opportunities (Work & School)							Opportunities (Work & School)
Employment finding services are readily available				$\bigcirc$		58.9	Online access to job listings has made it easier to find work
Most children have access to a good school						56.7	IT skills are taught well in schools
Lifelong learning opportunities are provided by local institutions						50.3	Online services provided by the city has made it easier to start a new busi
Businesses are creating new jobs			$\bigcirc$			48.2	The current internet speed and reliability meet connectivity needs
Minorities feel welcome						58.3	
Governance							Governance
Information on local government decisions are easily accessible						44.9	Online public access to city finances has reduced corruption
Corruption of city officials is not an issue of concern						17.2	Online voting has increased participation
Residents contribute to decision making of local government						25.6	An online platform where residents can propose ideas has improved city l
Residents provide feedback on local government projects						31.9	Processing Identification Documents online has reduced waiting times

0%

0%



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