Shanghai



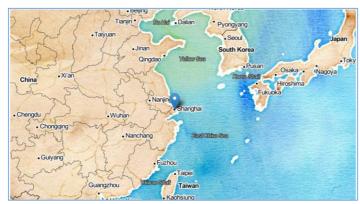
SMART

CITY RATING

BACKGROUND INFORMATION



(UN World Urbanisation Prospects 2022 estimate)



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Country	2018	2019	2020	2021	1 yr change
HDI	0.758	0.761	0.764	0.768	+0.004
Life expectancy at birth	76.7	76.9	78.1	78.2	+0.1
Expected years of schooling	13.9	14.0	14.2	14.2	+0.0
Mean years of schooling	7.9	8.1	7.6	7.6	+0.0
GNI per capita (PPP \$)	16,127	16,057	16,201	17,504	+1,303

PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.

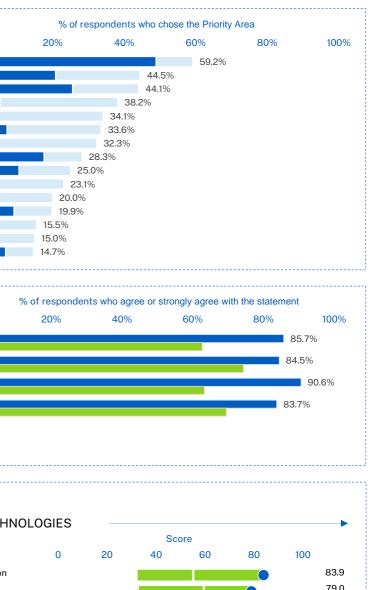
0% road congestion affordable housing air pollution fulfilling employment basic amenities health services social mobility corruption public transport unemployment school education security recycling green spaces citizen engagement

0%

ATTITUDES

You are willing to concede personal data in order to improve traffic congestion You are comfortable with face recognition technologies to lower crime You feel the availability of online information has increased your trust in authorities The proportion of your day-to-day payment transactions that are non-cash (% of transactions) LEGEND: CITY

BB									
DD					LEC	GEND: M	IIN 🔵	CITY MEAN GROUP MAX	
BB in 2021	STRUCTURES				•		•	TECHNO	
	Health & Safety	0	20	Score 40 60	0 80	100		Health & Safety	
	Basic sanitation meets the needs of the poorest areas	, in the second s	20				81.6	Online reporting of city maintenance p	roblems provides a speedy solution
	Recycling services are satisfactory			_			79.9	A website or App allows residents to e	
FACTOR	Public safety is not a problem						69.7	Free public wifi has improved access t	
	Air pollution is not a problem						49.7	CCTV cameras has made residents fee	
RATINGS	Medical services provision is satisfactory					-	78.9	A website or App allows residents to e	
	Finding housing with rent equal to 30% or less of a monthly salary is not a prob	olem					54.6	Arranging medical appointments onlin	
BB	Mahalita							Mahilia	
	Mobility						35.4	Mobility	
STRUCTURES	Traffic congestion is not a problem			0				Car-sharing Apps have reduced conge	
SIRUCIURES	Public transport is satisfactory						64.9		rking space have reduced journey time
								Bicycle hiring has reduced congestion	
DD								Online scheduling and ticket sales has The city provides information on traffic	
BB									
	Activities							Activities	
TECHNOLOGIES	Green spaces are satisfactory						78.6	Online purchasing of tickets to shows	and museums has made it easier to atter
	Cultural activities (shows, bars, and museums) are satisfactory						85.2		
	Opportunities (Work & School)							Opportunities (Work & Scho	ool)
GROUP	Employment finding services are readily available						83.3	Online access to job listings has made	it easier to find work
GROUP	Most children have access to a good school						76.6	IT skills are taught well in schools	
	Lifelong learning opportunities are provided by local institutions						73.8	Online services provided by the city ha	s made it easier to start a new business
_	Businesses are creating new jobs						80.4	The current internet speed and reliabil	ity meet connectivity needs
3	Minorities feel welcome						79.0		
	Governance							Governance	
	Information on local government decisions are easily accessible				\bigcirc		78.5	Online public access to city finances h	as reduced corruption
	Corruption of city officials is not an issue of concern						56.8	Online voting has increased participati	on
All ratings range	Residents contribute to decision making of local government						64.9	An online platform where residents ca	n propose ideas has improved city life
from AAA to D	Residents provide feedback on local government projects				\bigcirc		73.2	Processing Identification Documents of	online has reduced waiting times





85.8