Rome



SMART

CITY RATING

CCC

CCC in 2021

FACTOR

RATINGS

CCC

STRUCTURES

CCC

TECHNOLOGIES

GROUP

BACKGROUND INFORMATION

Residents provide feedback on local government projects

City	
Population	HDI
5,730,399	0.917

(Eurostat)



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Country	2018	2019	2020	2021	1 yr change
HDI	0.883	0.892	0.889	0.895	+0.006
Life expectancy at birth	83.4	83.5	82.4	82.9	+0.4
Expected years of schooling	16.2	16.1	16.2	16.2	+0.0
Mean years of schooling	10.2	10.4	10.7	10.7	+0.0
GNI per capita (PPP \$)	36,141	42,776	39,901	42,840	+2,939

PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.

0% recycling public transport road congestion basic amenities air pollution security unemployment fulfilling employment corruption affordable housing social mobility green spaces school education 10.1% health services 9.8% citizen engagement 7.6%

0%

ATTITUDES

LEGEND:

31.3

You are willing to concede personal data in order to improve traffic congestion You are comfortable with face recognition technologies to lower crime You feel the availability of online information has increased your trust in authorities The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

Processing Identification Documents online has reduced waiting times

CITY

STRUCTURES	s —				•	TECHNO
		Sco	ore			
Health & Safety 0	20	40	60	80	100	Health & Safety
Basic sanitation meets the needs of the poorest areas					41.5	Online reporting of city maintenance problems provides a speedy solution
Recycling services are satisfactory					21.7	A website or App allows residents to easily give away unwanted items
Public safety is not a problem					33.2	Free public wifi has improved access to city services
Air pollution is not a problem					22.9	CCTV cameras has made residents feel safer
Medical services provision is satisfactory					42.6	A website or App allows residents to effectively monitor air pollution
Finding housing with rent equal to 30% or less of a monthly salary is not a problem					41.2	Arranging medical appointments online has improved access
Mobility						Mobility
Traffic congestion is not a problem	\bigcirc				13.0	Car-sharing Apps have reduced congestion
Public transport is satisfactory					18.7	Apps that direct you to an available parking space have reduced journey time
						Bicycle hiring has reduced congestion
						Online scheduling and ticket sales has made public transport easier to use
						The city provides information on traffic congestion through mobile phones
Activities						Activities
Green spaces are satisfactory					54.2	Online purchasing of tickets to shows and museums has made it easier to atten
Cultural activities (shows, bars, and museums) are satisfactory		1			69.2	
Opportunities (Work & School)						Opportunities (Work & School)
Employment finding services are readily available					20.1	Online access to job listings has made it easier to find work
Most children have access to a good school					44.0	IT skills are taught well in schools
Lifelong learning opportunities are provided by local institutions					36.6	Online services provided by the city has made it easier to start a new business
Businesses are creating new jobs					24.4	The current internet speed and reliability meet connectivity needs
Minorities feel welcome					28.4	
Governance						Governance
Information on local government decisions are easily accessible					35.2	Online public access to city finances has reduced corruption
Corruption of city officials is not an issue of concern					22.2	Online voting has increased participation
Residents contribute to decision making of local government					22.0	An online platform where residents can propose ideas has improved city life

All ratings range from AAA to D


