## Reykjavik



SMART

**CITY RATING** 

## **BACKGROUND INFORMATION**



(Eurostat)

Map tiles by Stamen Design CC BY 3.0 Map Data © Oper

| Country                     | 2018   | 2019   | 2020   | 2021   | 1 yr change |
|-----------------------------|--------|--------|--------|--------|-------------|
| HDI                         | 0.959  | 0.960  | 0.957  | 0.959  | +0.002      |
| Life expectancy at birth    | 82.8   | 82.4   | 82.6   | 82.7   | +0.1        |
| Expected years of schooling | 18.0   | 18.0   | 18.0   | 18.0   | +0.0        |
| Mean years of schooling     | 13.6   | 13.7   | 13.8   | 13.8   | +0.0        |
| GNI per capita (PPP \$)     | 56,492 | 58,055 | 54,141 | 55,782 | +1,641      |
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## PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.

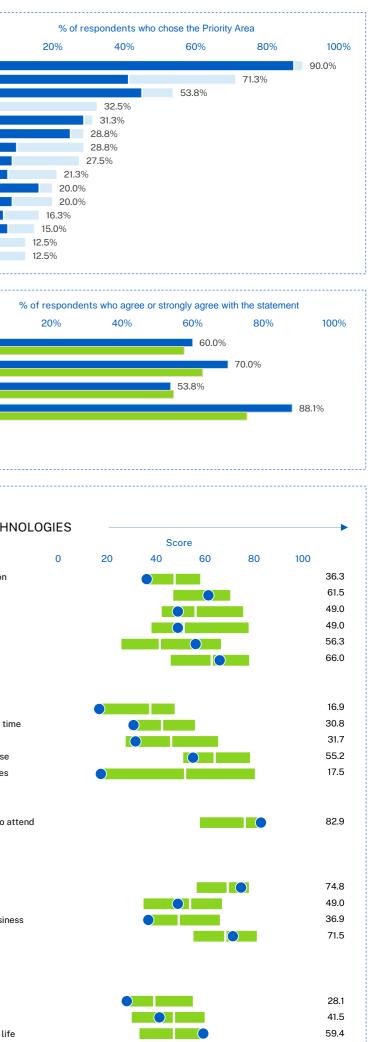
0% affordable housing health services public transport school education corruption road congestion basic amenities security recycling green spaces air pollution social mobility fulfilling employment citizen engagement 12.5% unemployment

0%

## ATTITUDES

You are willing to concede personal data in order to improve traffic congestion You are comfortable with face recognition technologies to lower crime You feel the availability of online information has increased your trust in authorities The proportion of your day-to-day payment transactions that are non-cash (% of transactions) LEGEND: CITY

| BBB               | L  |       |       |            | ;          | ·    |   |
|-------------------|--|-------|-------|------------|------------|------|---|
| DDD               |  |       |       |            | LEGEND     | MIN  | CITY MEAN GROUP MAX   |
| not in 2021       | STRUCT   | TURES |       | ore        |            |      | TECHNO  |
|                   | Health & Safety  | 0     | 20 40 | 60         | 80         | 100  | Health & Safety   |
|                   | Basic sanitation meets the needs of the poorest areas                            |       |       |            |            | 72.9 | Online reporting of city maintenance problems provides a speedy solution        |
|                   | Recycling services are satisfactory  |       |       |            |            | 68.3 | A website or App allows residents to easily give away unwanted items            |
| FACTOR            | Public safety is not a problem   |       |       |            |            | 77.3 | Free public wifi has improved access to city services                           |
| RATINGS           | Air pollution is not a problem   |       |       |            |            | 60.8 | CCTV cameras has made residents feel safer                                      |
| NATINGS           | Medical services provision is satisfactory                                       |       |       |            |            | 49.6 | A website or App allows residents to effectively monitor air pollution          |
|                   | Finding housing with rent equal to 30% or less of a monthly salary is not a prob | lem   |       |            |            | 4.8  | Arranging medical appointments online has improved access                       |
| Α                 | Mobility   |       |       |            |            |      | Mobility  |
|                   | Traffic congestion is not a problem  |       |       |            |            | 34.4 | Car-sharing Apps have reduced congestion  |
| STRUCTURES        | Public transport is satisfactory   |       |       |            |            | 28.3 | Apps that direct you to an available parking space have reduced journey time    |
|                   |  |       |       |            |            |      | Bicycle hiring has reduced congestion   |
|                   |  |       |       |            |            |      | Online scheduling and ticket sales has made public transport easier to use      |
| BBB               |  |       |       |            |            |      | The city provides information on traffic congestion through mobile phones       |
|                   | Activities   |       |       |            |            |      | Activities  |
| TECHNOLOGIES      | Green spaces are satisfactory  |       |       | $\bigcirc$ |            | 61.7 | Online purchasing of tickets to shows and museums has made it easier to atte    |
|                   | Cultural activities (shows, bars, and museums) are satisfactory                  |       |       |            |            | 80.8 |   |
|                   | Opportunities (Work & School)  |       |       |            |            |      | Opportunities (Work & School)   |
| GROUP             | Employment finding services are readily available                                |       |       |            |            | 77.5 | Online access to job listings has made it easier to find work                   |
| GROUP             | Most children have access to a good school                                       |       |       |            | $\bigcirc$ | 81.3 | IT skills are taught well in schools  |
|                   | Lifelong learning opportunities are provided by local institutions               |       |       |            |            | 77.5 | Online services provided by the city has made it easier to start a new business |
| -                 | Businesses are creating new jobs   |       |       |            |            | 64.0 | The current internet speed and reliability meet connectivity needs              |
|                   | Minorities feel welcome  |       |       |            |            | 59.2 |   |
|                   | Governance   |       |       |            |            |      | Governance  |
|                   | Information on local government decisions are easily accessible                  |       |       | $\bigcirc$ |            | 53.5 | Online public access to city finances has reduced corruption                    |
|                   | Corruption of city officials is not an issue of concern                          |       |       |            |            | 33.1 | Online voting has increased participation                                       |
| All ratings range | Residents contribute to decision making of local government                      |       |       | )          |            | 46.9 | An online platform where residents can propose ideas has improved city life     |
| from AAA to D     | Residents provide feedback on local government projects                          |       |       |            |            | 54.4 | Processing Identification Documents online has reduced waiting times            |



63.8