Phoenix

SMART CITY RANKING

93

Out of 141

▼

77 out of 118 in 2021

SMART CITY RATING

CC

CC in 2021

FACTOR RATINGS

CCC

STRUCTURES

CC

TECHNOLOGIES

GROUP

3

All ratings range from AAA to D

BACKGROUND INFORMATION

City

Population	HDI
1,608,139	0.908

(UN Data)

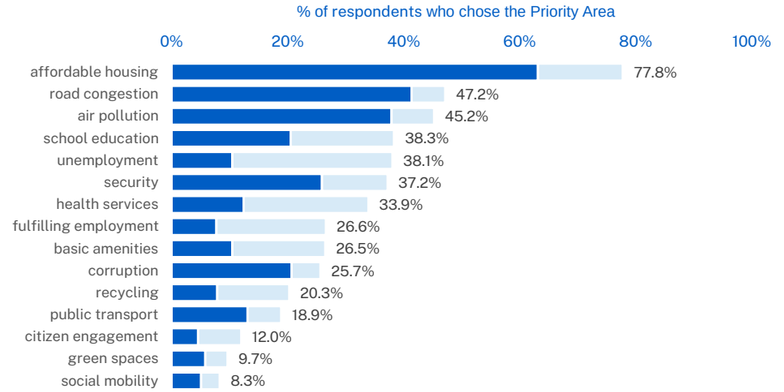
Map tiles by Stamen Design CC BY 3.0 Map Data © OpenStreetMap

Country	2018	2019	2020	2021	1 yr change
HDI	0.920	0.926	0.920	0.921	+0.001
Life expectancy at birth	78.9	78.9	77.4	77.2	-0.2
Expected years of schooling	16.3	16.3	16.3	16.3	+0.0
Mean years of schooling	13.4	13.4	13.7	13.7	+0.0
GNI per capita (PPP $)	56,140	63,826	61,462	64,765	+3,304

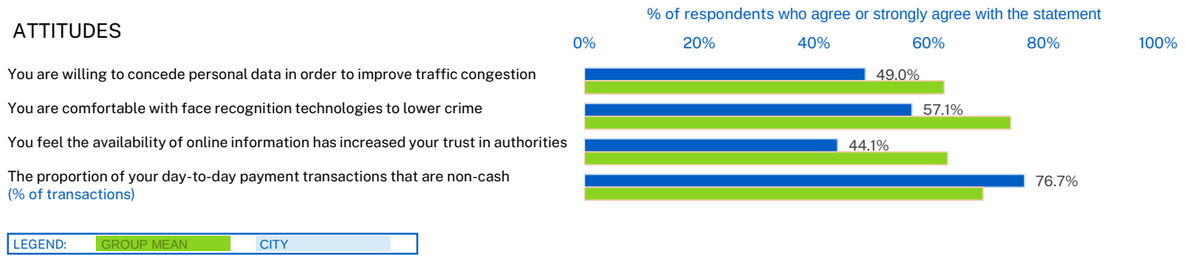
PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.



ATTITUDES



LEGEND: MIN CITY MEAN GROUP MAX

STRUCTURES

Score: 0 20 40 60 80 100

Health & Safety

Basic sanitation meets the needs of the poorest areas	51.8
Recycling services are satisfactory	63.2
Public safety is not a problem	38.8
Air pollution is not a problem	30.6
Medical services provision is satisfactory	65.9
Finding housing with rent equal to 30% or less of a monthly salary is not a problem	27.6

Mobility

Traffic congestion is not a problem	21.5
Public transport is satisfactory	44.6

Activities

Green spaces are satisfactory	52.7
Cultural activities (shows, bars, and museums) are satisfactory	72.8

Opportunities (Work & School)

Employment finding services are readily available	69.5
Most children have access to a good school	57.3
Lifelong learning opportunities are provided by local institutions	59.3
Businesses are creating new jobs	64.6
Minorities feel welcome	57.2

Governance

Information on local government decisions are easily accessible	59.7
Corruption of city officials is not an issue of concern	37.9
Residents contribute to decision making of local government	47.2
Residents provide feedback on local government projects	56.6

TECHNOLOGIES

Score: 0 20 40 60 80 100

Health & Safety

Online reporting of city maintenance problems provides a speedy solution	43.8
A website or App allows residents to easily give away unwanted items	61.1
Free public wifi has improved access to city services	45.2
CCTV cameras has made residents feel safer	40.0
A website or App allows residents to effectively monitor air pollution	45.5
Arranging medical appointments online has improved access	64.1

Mobility

Car-sharing Apps have reduced congestion	39.7
Apps that direct you to an available parking space have reduced journey time	32.7
Bicycle hiring has reduced congestion	30.6
Online scheduling and ticket sales has made public transport easier to use	48.2
The city provides information on traffic congestion through mobile phones	58.2

Activities

Online purchasing of tickets to shows and museums has made it easier to attend	76.0

Opportunities (Work & School)

Online access to job listings has made it easier to find work	71.3
IT skills are taught well in schools	41.6
Online services provided by the city has made it easier to start a new business	42.9
The current internet speed and reliability meet connectivity needs	66.6

Governance

Online public access to city finances has reduced corruption	33.0
Online voting has increased participation	46.8
An online platform where residents can propose ideas has improved city life	39.1
Processing Identification Documents online has reduced waiting times	54.0