Mumbai

SMART CITY RANKING

109

Out of 141

▼

95 out of 118 in 2021

SMART CITY RATING

CC

CC in 2021

FACTOR RATINGS

CC

STRUCTURES

CCC

TECHNOLOGIES

GROUP

4

All ratings range from AAA to D

BACKGROUND INFORMATION

City

Population	HDI
20,961,473	0.688

(UN World Urbanisation Prospects 2022 estimate)

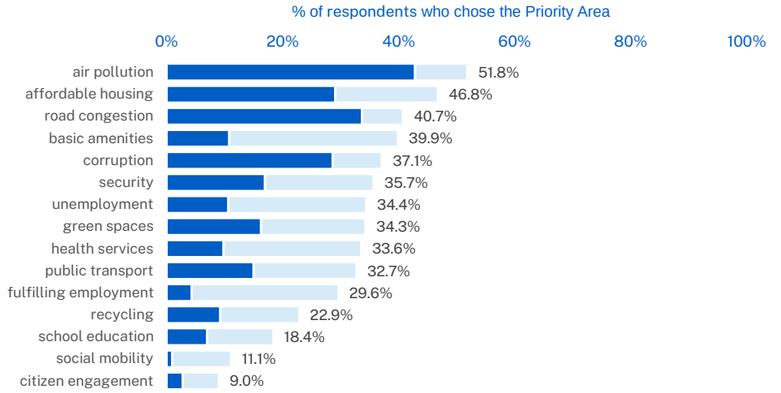
Map tiles by Stamen Design CC BY 3.0 Map Data © OpenStreetMap

Country	2018	2019	2020	2021	1 yr change
HDI	0.647	0.645	0.642	0.633	-0.009
Life expectancy at birth	69.4	69.7	70.2	67.2	-2.9
Expected years of schooling	12.3	12.2	11.9	11.9	+0.0
Mean years of schooling	6.5	6.5	6.7	6.7	+0.0
GNI per capita (PPP $)	6,829	6,681	6,107	6,590	+482

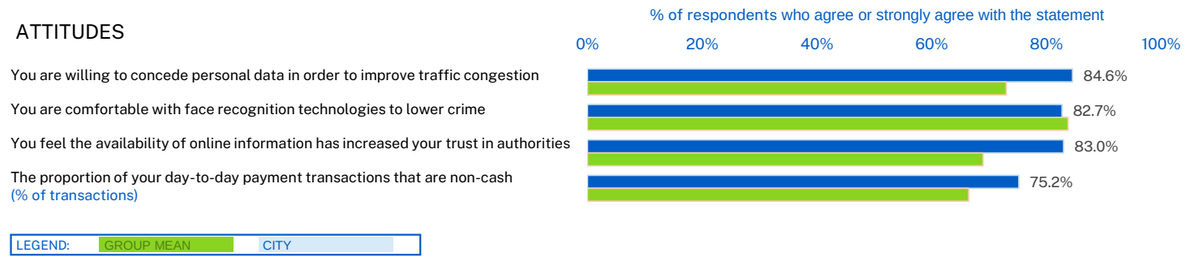
PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.



ATTITUDES



LEGEND: MIN CITY MEAN GROUP MAX

STRUCTURES

Score

Health & Safety

	Score
Basic sanitation meets the needs of the poorest areas	67.6
Recycling services are satisfactory	66.4
Public safety is not a problem	48.6
Air pollution is not a problem	25.6
Medical services provision is satisfactory	72.2
Finding housing with rent equal to 30% or less of a monthly salary is not a problem	45.5

Mobility

	Score
Traffic congestion is not a problem	25.0
Public transport is satisfactory	65.8

Activities

	Score
Green spaces are satisfactory	61.5
Cultural activities (shows, bars, and museums) are satisfactory	74.5

Opportunities (Work & School)

	Score
Employment finding services are readily available	74.0
Most children have access to a good school	70.1
Lifelong learning opportunities are provided by local institutions	68.8
Businesses are creating new jobs	77.4
Minorities feel welcome	73.8

Governance

	Score
Information on local government decisions are easily accessible	75.8
Corruption of city officials is not an issue of concern	39.9
Residents contribute to decision making of local government	62.8
Residents provide feedback on local government projects	66.8

TECHNOLOGIES

Score

Health & Safety

	Score
Online reporting of city maintenance problems provides a speedy solution	67.9
A website or App allows residents to easily give away unwanted items	61.2
Free public wifi has improved access to city services	69.1
CCTV cameras has made residents feel safer	81.2
A website or App allows residents to effectively monitor air pollution	62.1
Arranging medical appointments online has improved access	81.2

Mobility

	Score
Car-sharing Apps have reduced congestion	68.0
Apps that direct you to an available parking space have reduced journey time	63.1
Bicycle hiring has reduced congestion	61.8
Online scheduling and ticket sales has made public transport easier to use	81.1
The city provides information on traffic congestion through mobile phones	76.4

Activities

	Score
Online purchasing of tickets to shows and museums has made it easier to attend	82.5

Opportunities (Work & School)

	Score
Online access to job listings has made it easier to find work	81.9
IT skills are taught well in schools	72.7
Online services provided by the city has made it easier to start a new business	80.3
The current internet speed and reliability meet connectivity needs	78.3

Governance

	Score
Online public access to city finances has reduced corruption	65.1
Online voting has increased participation	65.7
An online platform where residents can propose ideas has improved city life	72.8
Processing Identification Documents online has reduced waiting times	78.9