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SMART CITY RANKING

84

Out of 141

▼

82 out of 118 in 2021

SMART CITY RATING

CCC

CC in 2021

FACTOR RATINGS

CCC

STRUCTURES

CCC

TECHNOLOGIES

GROUP

3

All ratings range from AAA to D

BACKGROUND INFORMATION

City

Population	HDI
2,607,879	0.880

(Eurostat)

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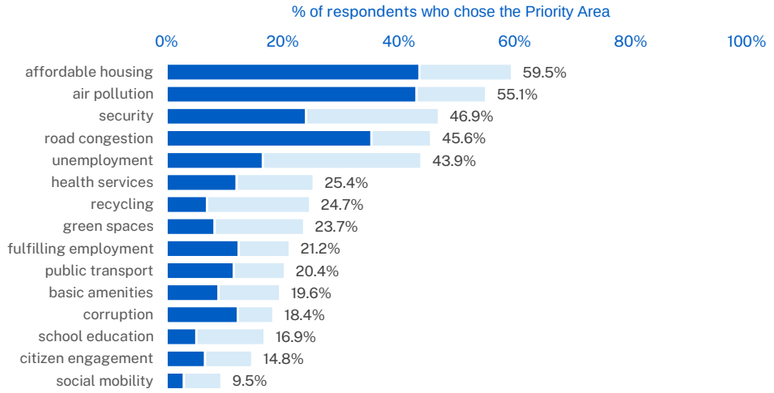
Country	2018	2019	2020	2021	1 yr change
HDI	0.891	0.901	0.898	0.903	+0.005
Life expectancy at birth	82.5	82.7	82.2	82.5	+0.3
Expected years of schooling	15.5	15.6	15.8	15.8	+0.0
Mean years of schooling	11.4	11.5	11.6	11.6	+0.0
GNI per capita (PPP $)	40,511	47,173	43,048	45,937	+2,889

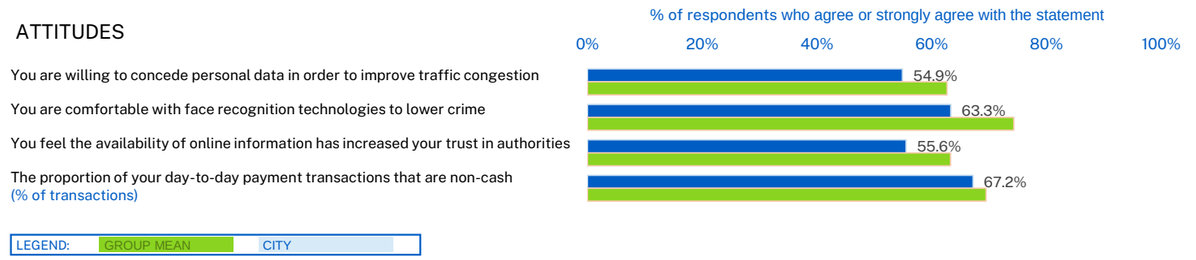
PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.



ATTITUDES



LEGEND: MIN CITY MEAN GROUP MAX

STRUCTURES

Score (0 20 40 60 80 100)

Health & Safety

Basic sanitation meets the needs of the poorest areas	59.0
Recycling services are satisfactory	68.1
Public safety is not a problem	53.4
Air pollution is not a problem	30.2
Medical services provision is satisfactory	62.9
Finding housing with rent equal to 30% or less of a monthly salary is not a problem	34.5

Mobility

Traffic congestion is not a problem	31.6
Public transport is satisfactory	62.3

Activities

Green spaces are satisfactory	71.6
Cultural activities (shows, bars, and museums) are satisfactory	75.8

Opportunities (Work & School)

Employment finding services are readily available	63.1
Most children have access to a good school	67.7
Lifelong learning opportunities are provided by local institutions	65.6
Businesses are creating new jobs	51.7
Minorities feel welcome	52.2

Governance

Information on local government decisions are easily accessible	56.6
Corruption of city officials is not an issue of concern	45.9
Residents contribute to decision making of local government	50.1
Residents provide feedback on local government projects	51.4

TECHNOLOGIES

Score (0 20 40 60 80 100)

Health & Safety

Online reporting of city maintenance problems provides a speedy solution	54.6
A website or App allows residents to easily give away unwanted items	59.1
Free public wifi has improved access to city services	57.8
CCTV cameras has made residents feel safer	58.7
A website or App allows residents to effectively monitor air pollution	50.0
Arranging medical appointments online has improved access	69.8

Mobility

Car-sharing Apps have reduced congestion	49.0
Apps that direct you to an available parking space have reduced journey time	49.8
Bicycle hiring has reduced congestion	62.6
Online scheduling and ticket sales has made public transport easier to use	67.2
The city provides information on traffic congestion through mobile phones	54.9

Activities

Online purchasing of tickets to shows and museums has made it easier to attend	74.8

Opportunities (Work & School)

Online access to job listings has made it easier to find work	62.0
IT skills are taught well in schools	66.0
Online services provided by the city has made it easier to start a new business	52.7
The current internet speed and reliability meet connectivity needs	70.0

Governance

Online public access to city finances has reduced corruption	49.4
Online voting has increased participation	49.4
An online platform where residents can propose ideas has improved city life	52.9
Processing Identification Documents online has reduced waiting times	59.2