Jakarta

SMART CITY RANKING

102

Out of 141

92 out of 118 in 2021

SMART CITY RATING

CC

CC in 2021

FACTOR RATINGS

CC

STRUCTURES

CC

TECHNOLOGIES

GROUP

4

All ratings range from AAA to D

BACKGROUND INFORMATION

City

Population	HDI
10,562,088	0.759

(UN Data)

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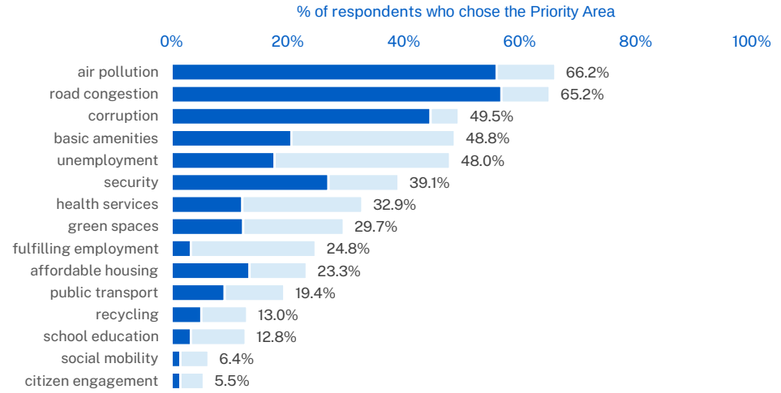
Country	2018	2019	2020	2021	1 yr change
HDI	0.707	0.718	0.709	0.705	-0.004
Life expectancy at birth	71.5	71.7	68.8	67.6	-1.2
Expected years of schooling	12.9	13.6	13.8	13.8	+0.0
Mean years of schooling	8.0	8.2	8.6	8.6	+0.0
GNI per capita (PPP $)	11,256	11,459	11,142	11,466	+325

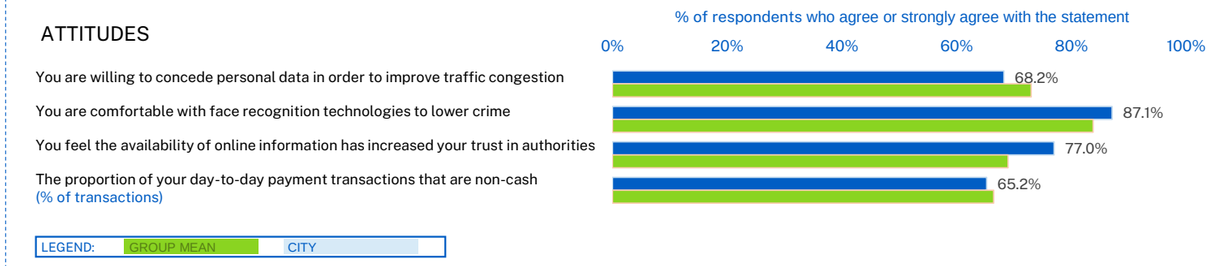
PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.



ATTITUDES



LEGEND: MIN CITY MEAN GROUP MAX

STRUCTURES

Score

Health & Safety

	0 20 40 60 80 100
Basic sanitation meets the needs of the poorest areas	61.6
Recycling services are satisfactory	59.1
Public safety is not a problem	44.1
Air pollution is not a problem	23.1
Medical services provision is satisfactory	67.4
Finding housing with rent equal to 30% or less of a monthly salary is not a problem	50.6

Mobility

Traffic congestion is not a problem	18.2
Public transport is satisfactory	60.9

Activities

Green spaces are satisfactory	63.8
Cultural activities (shows, bars, and museums) are satisfactory	72.6

Opportunities (Work & School)

Employment finding services are readily available	62.9
Most children have access to a good school	67.0
Lifelong learning opportunities are provided by local institutions	58.2
Businesses are creating new jobs	80.8
Minorities feel welcome	68.3

Governance

Information on local government decisions are easily accessible	70.4
Corruption of city officials is not an issue of concern	18.8
Residents contribute to decision making of local government	63.2
Residents provide feedback on local government projects	63.1

TECHNOLOGIES

Score

Health & Safety

	0 20 40 60 80 100
Online reporting of city maintenance problems provides a speedy solution	65.3
A website or App allows residents to easily give away unwanted items	65.5
Free public wifi has improved access to city services	70.4
CCTV cameras has made residents feel safer	76.2
A website or App allows residents to effectively monitor air pollution	62.8
Arranging medical appointments online has improved access	79.5

Mobility

Car-sharing Apps have reduced congestion	63.2
Apps that direct you to an available parking space have reduced journey time	63.0
Bicycle hiring has reduced congestion	62.8
Online scheduling and ticket sales has made public transport easier to use	81.6
The city provides information on traffic congestion through mobile phones	75.5

Activities

Online purchasing of tickets to shows and museums has made it easier to attend	83.9

Opportunities (Work & School)

Online access to job listings has made it easier to find work	80.8
IT skills are taught well in schools	69.5
Online services provided by the city has made it easier to start a new business	77.8
The current internet speed and reliability meet connectivity needs	75.9

Governance

Online public access to city finances has reduced corruption	53.6
Online voting has increased participation	64.7
An online platform where residents can propose ideas has improved city life	69.5
Processing Identification Documents online has reduced waiting times	78.3