Glasgow

SMART CITY RANKING

80

Out of 141

▼

65 out of 118 in 2021

SMART CITY RATING

BB

B in 2021

FACTOR RATINGS

BB
STRUCTURES

B
TECHNOLOGIES

GROUP

2

All ratings range from AAA to D

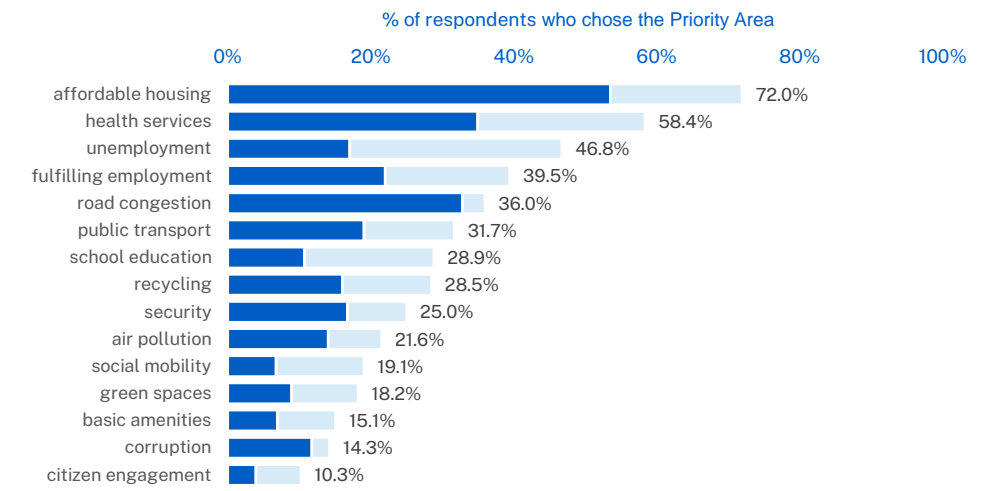## BACKGROUND INFORMATION

City

Population	HDI
627,479	0.921

(Eurostat)

Map tiles by Stamen Design CC BY 3.0 Map Data © OpenStreetMap

| Country	2018	2019	2020	2021	1 yr change
HDI	0.920	0.932	0.924	0.929	+0.005
Life expectancy at birth	81.2	81.3	80.4	80.7	+0.3
Expected years of schooling	17.4	17.5	17.3	17.3	+0.0
Mean years of schooling	13.0	13.2	13.4	13.4	+0.0
GNI per capita (PPP $)	39,507	46,071	42,375	45,225	+2,850

PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand, dark blue section of each bar shows the Alignment, i.e. the proportion of those respondents who also answered the survey on the corresponding area by giving it low priority. A strong Alignment (i.e. consistency across both areas explained) means that these areas may benefit from close observation.

% of respondents who chose the Priority Area

Priority Area	%
affordable housing	72.0%
health services	58.4%
unemployment	46.8%
fulfilling employment	39.5%
road congestion	36.0%
public transport	31.7%
school education	28.9%
recycling	28.5%
security	25.0%
air pollution	21.6%
social mobility	19.1%
green spaces	18.2%
basic amenities	15.1%
corruption	14.3%
citizen engagement	10.3%

ATTITUDES

% of respondents who agree or strongly agree with the statement

Statement	%
You are willing to concede personal data in order to improve traffic congestion	53.4%
You are comfortable with face recognition technologies to lower crime	66.7%
You feel the availability of online information has increased your trust in authorities	51.1%
The proportion of your day-to-day payment transactions that are non-cash (% of transactions)	75.5%

LEGEND: GROUP MEAN | CITY

LEGEND: MIN | CITY | MEAN | GROUP MAX
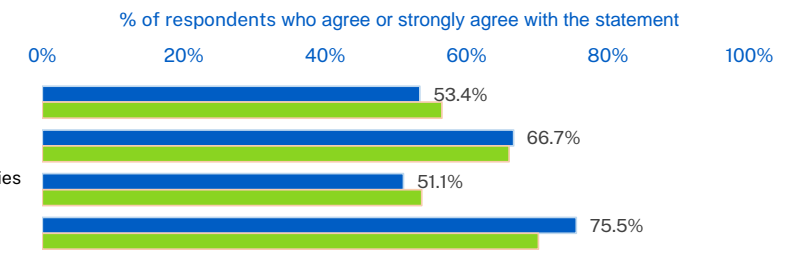
STRUCTURES

Health & Safety

	Score
Basic sanitation meets the needs of the poorest areas	57.4
Recycling services are satisfactory	56.1
Public safety is not a problem	44.3
Air pollution is not a problem	37.5
Medical services provision is satisfactory	51.4
Finding housing with rent equal to 30% or less of a monthly salary is not a problem	32.8

Mobility

	Score
Traffic congestion is not a problem	26.5
Public transport is satisfactory	52.5

### Activities

	Score
Green spaces are satisfactory	67.7
Cultural activities (shows, bars, and museums) are satisfactory	76.2

Opportunities (Work & School)

	Score
Employment finding services are readily available	63.0
Most children have access to a good school	63.3
Lifelong learning opportunities are provided by local institutions	60.9
Businesses are creating new jobs	52.5
Minorities feel welcome	63.2

Governance

	Score
Information on local government decisions are easily accessible	55.0
Corruption of city officials is not an issue of concern	41.0
Residents contribute to decision making of local government	40.2
Residents provide feedback on local government projects	52.0
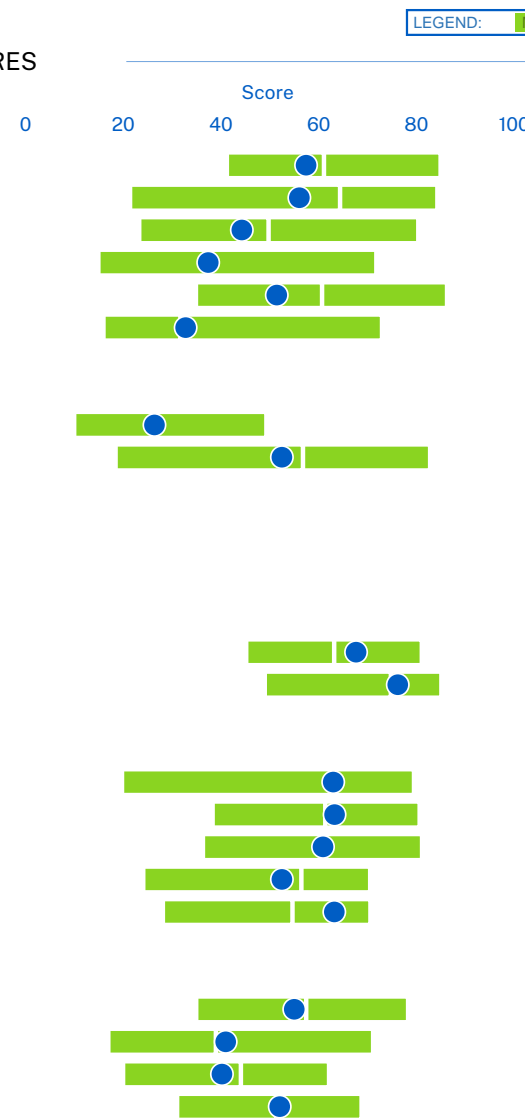
TECHNOLOGIES

Health & Safety

	Score
Online reporting of city maintenance problems provides a speedy solution	44.7
A website or App allows residents to easily give away unwanted items	65.5
Free public wifi has improved access to city services	59.0
CCTV cameras has made residents feel safer	59.3
A website or App allows residents to effectively monitor air pollution	29.0
Arranging medical appointments online has improved access	44.7

Mobility

	Score
Car-sharing Apps have reduced congestion	32.9
Apps that direct you to an available parking space have reduced journey time	34.9
Bicycle hiring has reduced congestion	43.1
Online scheduling and ticket sales has made public transport easier to use	59.3
The city provides information on traffic congestion through mobile phones	46.8

Activities

	Score
Online purchasing of tickets to shows and museums has made it easier to attend	72.9

Opportunities (Work & School)

	Score
Online access to job listings has made it easier to find work	64.8
IT skills are taught well in schools	58.4
Online services provided by the city has made it easier to start a new business	47.7
The current internet speed and reliability meet connectivity needs	69.6

Governance

	Score
Online public access to city finances has reduced corruption	34.2
Online voting has increased participation	54.4
An online platform where residents can propose ideas has improved city life	39.6
Processing Identification Documents online has reduced waiting times	47.8