New York

BACKGROUND INFORMATION

City

Population: 18,800,000

(UN World Urbanization Prospects)

Health & Safety

The current internet speed and reliability meet connectivity needs.

Online reporting of city maintenance problems provides a speedy solution.

Free public wifi has improved access to city services.

Online access to job listings has made it easier to find work.

Arranging medical appointments online has improved access.

Online services provided by the city has made it easier to start a new business.

Processing identification Documents online has reduced waiting times.

Opportunities (Work & School)

- Employment finding services are readily available.
- Most children have access to a good school.
- Lifelong learning opportunities are provided by local institutions.
- Businesses are creating new jobs.
- Minorities feel welcome.

Health & Safety

- Basic sanitation meets the needs of the poorest areas.
- Recycling services are satisfactory.
- Public safety is not a problem.
- Air pollution is not a problem.
- Medical services provision is satisfactory.
- Finding housing with rent equal to 30% or less of a monthly salary is not a problem.

Mobility

- Traffic congestion is not a problem.
- Public transport is satisfactory.

Activities

- Green spaces are satisfactory.
- Cultural activities (shows, bars, and museums) are satisfactory.

Opportunities (Work & School)

- Information on local government decisions are easily accessible.
- Corruption of city officials is not an issue of concern.
- Residents contribute to decision making of local government.
- Residents provide feedback on local government projects.

PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

ATTITUDES

- You are willing to concede personal data in order to improve traffic congestion.
- You are comfortable with face recognition technologies to lower crime.
- You feel the availability of online information has increased your trust in authorities.
- The proportion of your day-to-day payment transactions that are non-cash (% of transactions).
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All ratings range from AAA to D.