Health & Safety
Basic sanitation meets the needs of the poorest areas
Recycling services are satisfactory
Public safety is not a problem
Air pollution is not a problem
Medical services provision is satisfactory
Finding housing with rent equal to 30% or less of a monthly salary is not a problem

Mobility
Traffic congestion is not a problem
Public transport is satisfactory

Activities
Green spaces are satisfactory
Cultural activities (shows, bars, and museums) are satisfactory

Opportunities (Work & School)
Employment finding services are readily available
Most children have access to a good school
Lifelong learning opportunities are provided by local institutions
Businesses are creating new jobs
Minorities feel welcome

Governance
Information on local government decisions are easily accessible
Corruption of city officials is not an issue of concern
Residents contribute to decision making of local government
Residents provide feedback on local government projects

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)
The proportion of public transport that is non-cash (% of journeys)

Online reporting of city maintenance problems provides a speedy solution
A website or App allows residents to effectively monitor air pollution
Processing identification Documents online has reduced waiting times

The city provides information on traffic congestion through mobile phones
Online scheduling and ticket sales has made public transport easier to use
The city provides information on traffic congestion through mobile phones

Online purchasing of tickets to shows and museums has made it easier to attend
Online access to job listings has made it easier to find work
Online public access to city finances has reduced corruption
Online voting has increased participation