Health & Safety of Arranging medical appointments online has improved access responses higher who 80 low. the survey Processing Identification Documents online has reduced waiting times 100% each 2017 indicators, of Online purchasing of tickets to shows and museums has made it easier to attend the is hand 60 62.3 +203 implies 20% 8.2 20 A website or App allows residents to easily give away unwanted items these Car-sharing Apps have reduced congestion list 80 The current internet speed and reliability meet connectivity needs 0.707 of 0.704 Health & Safety

Online public access to city finances has reduced corruption 60% Online reporting of city maintenance problems provides a speedy solution 60% Governance Apps that direct you to an available parking space have reduced journey time 55.5 residents. a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left-hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

You feel the availability of online information has increased your trust in authorities % of respondents who agree or strongly agree with the statement

You are willing to concede personal data in order to improve traffic congestion % of respondents who agreed or strongly agreed with the statement

You are comfortable with face recognition technologies to lower crime % of respondents who agreed or strongly agreed with the statement

The percentage of your day-to-day payment transactions that are non-cash (% of transactions)