### BACKGROUND INFORMATION

#### City
- Population: 8,870,000

### ATTITUDES

- **You are willing to concede personal data in order to improve traffic congestion:**
  - 7.1% agree

- **You are comfortable with face recognition technologies to lower crime:**
  - 69.7% agree

- **You feel the availability of online information has increased your trust in authorities:**
  - 71.0% agree

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

- **Average:** 49.4%
- **Minimum:** 0.926
- **Maximum:** 0.951
- **1 yr change:** +0.926

### PRIORITY AREAS

- **Security:** 58.4%
- **Affordable housing:** 43.4%
- **Health services:** 38.3%
- **School education:** 37.5%
- **Unemployment:** 35.3%
- **Road congestion:** 33.9%
- **Fulfilling employment:** 29.9%
- **Air pollution:** 19.4%
- **Recycling:** 19.0%
- **Public transport:** 15.4%
- **Basic amenities:** 13.8%
- **Green spaces:** 13.8%
- **Social mobility:** 10.8%
- **Citizen engagement:** 6.7%

### TECHNOLOGIES

- **Online reporting of city maintenance problems provides a speedy solution:**
  - 42.8%

- **A website or App allows residents to effectively monitor air pollution:**
  - 41.3%

- **Arranging medical appointments online has improved access:**
  - 62.1%

- **Car-sharing Apps have reduced congestion:**
  - 49.4%

- **Apps that direct you to an available parking space have reduced journey time:**
  - 53.0%

- **Online purchasing of tickets to shows and museums has made it easier to attend:**
  - 59.7%

### STRUCTURES

- **Finding housing with rent equal to 30% or less of a monthly salary is not a problem:**
  - 62.7%

- **Medical services provision is satisfactory:**
  - 57.9%

- **Public transport is satisfactory:**
  - 58.7%

### Factors

- **Country:** 2016 2017 2018 2019 1 yr change
- **HDI:** 0.919 0.919 0.920 0.926 0.006
- **Life expectancy at Birth:** 78.9 78.9 78.9 78.9 0.0
- **Expected years of schooling:** 16.3 16.3 16.3 16.3 0.0
- **Mean years of schooling:** 13.4 13.4 13.4 13.4 0.0
- **GNI per capita (PPP $):** 54,443 55,351 56,140 63,826 7,686

### SMART CITY RATING

- **B** in 2020

### BACKGROUND INFORMATION

#### Country
- **Population:** 8,870,000

### TECHNOCITIES

- **Processing Identification Documents online has reduced waiting times:**
  - 52.8%

- **An online platform where residents can propose ideas has improved city life:**
  - 49.2%

- **Online voting has increased participation:**
  - 55.8%

- **Online purchasing of tickets to shows and museums has made it easier to attend:**
  - 59.7%

### LEGEND

- **MIN:**
- **GROUP MIN:**
- **MEAN:**
- **GROUP MAX:**
- **MAX:**

### MAP TILES

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