Car-sharing Apps have reduced congestion

A website or App allows residents to easily give away unwanted items

The current internet speed and reliability meet connectivity needs

Alignment for shows

CCTV cameras has made residents feel safer

A website or App allows residents to effectively monitor air pollution

Online public access to city finances has reduced corruption

An online platform where residents can propose ideas has improved city life

IT skills are taught well in schools

Online access to job listings has made it easier to find work

Arranging medical appointments online has improved access

Online reporting of city maintenance problems provides a speedy solution

Online purchasing of tickets to shows and museums has made it easier to attend

Residents provide feedback on local government projects

Processing identification Documents online has reduced waiting times

You are willing to concede personal data in order to improve traffic congestion

You are comfortable with face recognition technologies to lower crime

You feel the availability of online information has increased your trust in authorities

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

<table>
<thead>
<tr>
<th>Country</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>1 yr change</th>
</tr>
</thead>
<tbody>
<tr>
<td>HDI</td>
<td>0.749</td>
<td>0.753</td>
<td>0.758</td>
<td>0.761</td>
<td>+0.003</td>
</tr>
<tr>
<td>Life expectancy at Birth</td>
<td>76.2</td>
<td>76.5</td>
<td>76.7</td>
<td>76.9</td>
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<tr>
<td>Expected years of schooling</td>
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<tr>
<td>Mean years of schooling</td>
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<tr>
<td>GNI per capita (PPP $)</td>
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<td>15,212</td>
<td>16,127</td>
<td>16,057</td>
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**BACKGROUND INFORMATION**

**Smart City Ranking**

72 out of 118

**Smart City Rating**

CCC in 2020

**Factor Ratings**

CC Structures

CCC Technologies

**Group**

4

All ratings range from AAA to D

**Ratings**

Country | 2016 | 2017 | 2018 | 2019 | 1 yr change | MEAN | GROUP MAX | CITY MAX |
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