Online reporting of city maintenance problems provides a speedy solution.

Activities
- Arranging medical appointments online has improved access
- Online access to job listings has made it easier to find work
- Online public access to city finances has reduced corruption
- Online purchasing of tickets to shows and museums has made it easier to attend cultural activities (shows, bars, and museums)

Health & Safety
- Basic sanitation meets the needs of the poorest areas
- Recycling services are satisfactory
- Public safety is not a problem
- Air pollution is not a problem
- Medical services provision is satisfactory
- Finding housing with rent equal to 30% or less of a monthly salary is not a problem

Mobility
- Traffic congestion is not a problem
- Public transport is satisfactory

Opportunities (Work & School)
- Employment finding services are readily available
- Most children have access to a good school
- Lifelong learning opportunities are provided by local institutions
- Businesses are creating new jobs
- Minorities feel welcome

Governance
- Information on local government decisions are easily accessible
- Corruption of city officials is not an issue of concern
- Residents contribute to decision making of local government
- Residents provide feedback on local government projects

You feel the availability of online information has increased your trust in authorities

You are willing to concede personal data in order to improve traffic congestion

You are comfortable with face recognition technologies to lower crime

You feel the need for face recognition technologies to lower crime is not a problem

You are willing to pay more for online information to improve traffic congestion

You are comfortable with face recognition technologies in public transport

Mobility
- Car-sharing Apps have reduced congestion
- Apps that direct you to an available parking space have reduced journey time
- Bicycle hiring has reduced congestion
- Online scheduling and ticket sales has made public transport easier to use
- The city provides information on traffic congestion through mobile phones

Opportunities (Work & School)
- Online access to job listings has made it easier to find work
- Online access to job listings has made it easier to fulfill employment
- Online voting has increased participation
- Online public access to city finances has reduced corruption
- Processing identification Documents online has reduced waiting times

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