Bengaluru

SMART CITY RANKING

93

Out of 118

▲

95 in 2020

SMART CITY RATING

CC

C in 2020

FACTOR RATINGS

CC

STRUCTURES

CC

TECHNOLOGIES

GROUP

4

All ratings range from AAA to D

BACKGROUND INFORMATION

City

Population
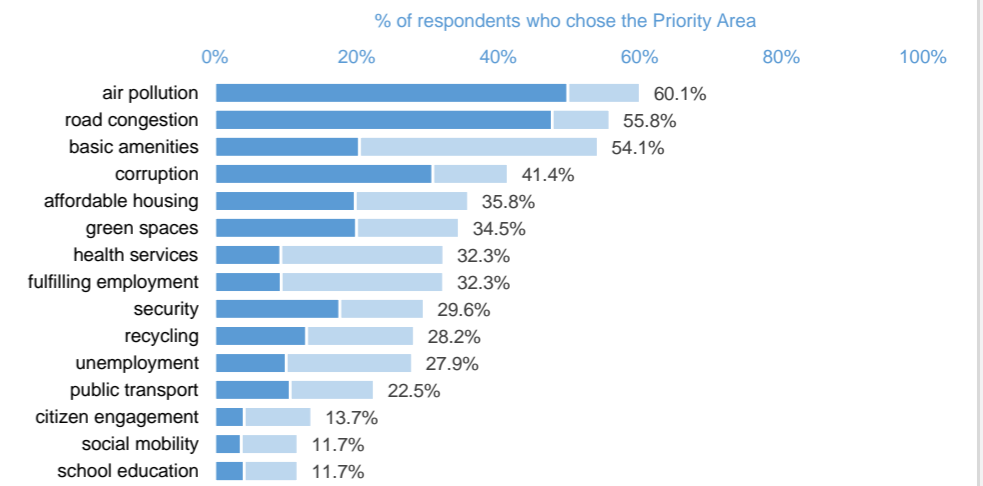12,330,000

(UN World Urbanization Prospects)

Map tiles by Stamen Design CC BY 3.0 Map Data © OpenStreetMap

Country	2016	2017	2018	2019	1 yr change
HDI	0.637	0.643	0.647	0.645	-0.002
Life expectancy at Birth	68.9	69.2	69.4	69.7	+0.3
Expected years of schooling	12.3	12.3	12.3	12.2	-0.1
Mean years of schooling	6.4	6.5	6.5	6.5	+0.0
GNI per capita (PPP $)	6,075	6,446	6,829	6,681	-148

PRIORITY AREAS
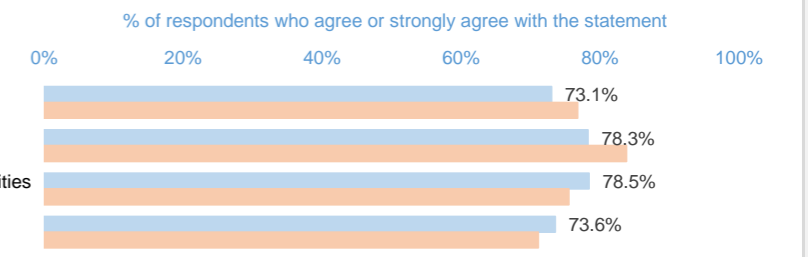
% of respondents who chose the Priority Area

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

Priority Area	%
air pollution	60.1%
road congestion	55.8%
basic amenities	54.1%
corruption	41.4%
affordable housing	35.8%
green spaces	34.5%
health services	32.3%
fulfilling employment	32.3%
security	29.6%
recycling	28.2%
unemployment	27.9%
public transport	22.5%
citizen engagement	13.7%
social mobility	11.7%
school education	11.7%

ATTITUDES

% of respondents who agree or strongly agree with the statement

Statement	%
You are willing to concede personal data in order to improve traffic congestion	73.1%
You are comfortable with face recognition technologies to lower crime	78.3%
You feel the availability of online information has increased your trust in authorities	78.5%
The proportion of your day-to-day payment transactions that are non-cash (% of transactions)	73.6%

LEGEND: GROUP MEAN   CITY

LEGEND: MIN   CITY   MEAN   GROUP MAX

STRUCTURES

Score

Health & Safety

	Score
Basic sanitation meets the needs of the poorest areas	62.0
Recycling services are satisfactory	59.8
Public safety is not a problem	48.1
Air pollution is not a problem	27.8
Medical services provision is satisfactory	71.3
Finding housing with rent equal to 30% or less of a monthly salary is not a problem	49.0

Mobility

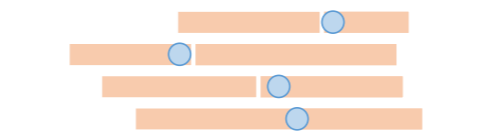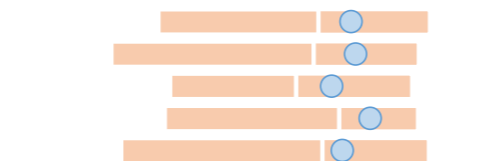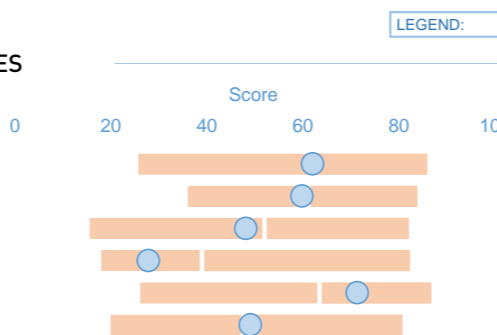|	Score
Traffic congestion is not a problem	22.8
Public transport is satisfactory	60.9

Activities

	Score
Green spaces are satisfactory	64.5
Cultural activities (shows, bars, and museums) are satisfactory	77.4

Opportunities (Work & School)

	Score
Employment finding services are readily available	70.0
Most children have access to a good school	71.0
Lifelong learning opportunities are provided by local institutions	66.0
Businesses are creating new jobs	74.0
Minorities feel welcome	68.2

Governance

	Score
Information on local government decisions are easily accessible	66.3
Corruption of city officials is not an issue of concern	34.3
Residents contribute to decision making of local government	54.9
Residents provide feedback on local government projects	58.8

TECHNOLOGIES

Score

Health & Safety

	Score
Online reporting of city maintenance problems provides a speedy solution	64.0
A website or App allows residents to easily give away unwanted items	58.1
Free public wifi has improved access to city services	55.7
CCTV cameras has made residents feel safer	70.0
A website or App allows residents to effectively monitor air pollution	51.7
Arranging medical appointments online has improved access	77.2

Mobility

	Score
Car-sharing Apps have reduced congestion	63.3
Apps that direct you to an available parking space have reduced journey time	57.8
Bicycle hiring has reduced congestion	63.4
Online scheduling and ticket sales has made public transport easier to use	72.3
The city provides information on traffic congestion through mobile phones	68.3

Activities

	Score
Online purchasing of tickets to shows and museums has made it easier to attend	77.8

Opportunities (Work & School)

	Score
Online access to job listings has made it easier to find work	79.7
IT skills are taught well in schools	68.8
Online services provided by the city has made it easier to start a new business	73.5
The current internet speed and reliability meet connectivity needs	76.4

Governance

	Score
Online public access to city finances has reduced corruption	53.4
Online voting has increased participation	58.1
An online platform where residents can propose ideas has improved city life	63.3
Processing Identification Documents online has reduced waiting times	76.8