Health & Safety
- Free public Wi-Fi has improved access to city services
- The proportion of those respondents who agreed or strongly agreed with the statement implies that areas also demand priority attention.

Mobility
- Online scheduling and ticket sales has made public transport easier to use
- The city provides information on traffic congestion through mobile phones
- The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

Activities
- Online voting has increased participation
- Online access to job listings has made it easier to find work
- The current internet speed and reliability meet connectivity needs

Opportunities (Work & School)
- Online access to job listings has made it easier to find work
- Online public access to city finances has reduced corruption
- Most children have access to a good school

Governance
- Information on local government decisions are easily accessible
- Online purchasing of tickets to shows and museums has made it easier to attend
- IT skills are taught well in schools

Online reporting of city maintenance problems provides a speedy solution
- Arranging medical appointments online has improved access
- Processing identification Documents online has reduced waiting times