Reset the password for your *MyIMD* account

Forget password walkthrough
You first need to start the login process.

1. Click on the profile icon
2. Enter your email address and click **Continue**
2 Click **Forgotten your password?**
3 Enter your email address and click on the **Send me the link** button

We will send you an email with a link so you can reset your password

Account email

Firstname.Lastname@yoursite.com

Send me the link
Check your mailbox for the email we sent you

*You may need to check your spam folder
In the email you received, click on the **Reset my password** button.
Enter a new password following the requirements and click on the **Save new password** button.
Your password has been changed, you can now access your *MyIMD* account.
Need help?

For any question or issue you may have, please contact the IT Helpdesk

📞 call us: +41 21 618 0789
📧 open a ticket: https://support.imd.org
🌐 get online support: https://help.imd.org
✉️ send an email: ITHelpdesk@imd.org

Opening hours (CET)
Mon-Fri: 8:00 – 18:00