**BACKGROUND INFORMATION**

**City**
- Population: 1,226,000

*(UN World Cities Report)*

**RANKING**

- **Sofia**
- **Country**
- **Population**
- **2019**
- **1,226,000**

*(UN World Cities Report)*

**PRIORITY AREAS**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of respondents per area, the greater the priority for the city.

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

**ATTITUDES**

You are willing to concede personal data in order to improve traffic congestion

You feel the availability of online information has increased your trust in authorities

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

**LEGEND:**

- **GROUP MEAN**
- **CITY MEAN**
- **SMART CITY RATING**

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**SMART CITY RATING**

**89 Out of 109**

**89 in 2019**

**SMART CITY RATING**

**CC in 2019**

**FACTOR RATINGS**

**CC**

**STRUCTURES**

- **Score**
- **0**
- **20**
- **40**
- **60**
- **80**
- **100**

**TECHNOLOGIES**

- **Score**
- **0**
- **20**
- **40**
- **60**
- **80**
- **100**

**GROUP 3**

All ratings range from AAA to D