**BACKGROUND INFORMATION**

City

Population: 7,369,000

(UN World Cities Report)

SMART CITY RANKING

66

Out of 109

55 in 2019

SMART CITY RATING

CCC

B in 2019

FACTOR RATINGS

CCC

Structures

CCC

Technologies

CCC

GROUP

4

All ratings range from AAA to D

**PRIORITY AREAS**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

**ATTITUDES**

You are willing to concede personal data in order to improve traffic congestion

You feel the availability of online information has increased your trust in authorities

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

**LEGEND:**

- GROUP MEAN
- CITY MEAN
- GROUP MAX

**RATING**

- CCC
- B in 2019

**GROUP**

4

All ratings range from AAA to D