### BACKGROUND INFORMATION

**City**

Population: 4,203,000

*UN World Cities Report*

### SMART CITY RANKING

#### 20

Out of 109

24 in 2019

### SMART CITY RATING

**A**

BBB in 2019

### FACTOR RATINGS

**A**

**BBB**

**A**

**BBB**

### GROUP RATINGS

1

All ratings range from A to D

### GROUP MEAN

### PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions. A strong Alignment implies that these areas also demand priority attention.

### ATTITUDES

You are willing to concede personal data in order to improve traffic congestion

You feel the availability of online information has increased your trust in authorities

The proportion of your day-to-day payment transactions that are non-cash

### BACKGROUND INFORMATION

**Melbourne**

### ACCESSIBLE HOUSING

77.3%

### ROAD CONGESTION

51.7%

### SECURITY

50.8%

### HEALTH SERVICES

42.9%

### UNEMPLOYMENT

42.6%

### PUBLIC TRANSPORT

39.3%

### FULFILLING EMPLOYMENT

33.5%

### SCHOOL EDUCATION

26.9%

### RECYCLING

26.0%

### AIR POLLUTION

18.6%

### CORRUPTION

16.1%

### SOCIAL MOBILITY

14.9%

### BASIC AMENITIES

14.0%

### GREEN SPACES

13.2%

### CITIZEN ENGAGEMENT

10.3%

### BACKGROUND INFORMATION

**Population**

4,203,000

*UN World Cities Report*

### BACKGROUND INFORMATION

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<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>1 yr change</th>
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<tbody>
<tr>
<td>HDI</td>
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<tr>
<td>Life expectancy at Birth</td>
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<tr>
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