**Background Information**

**City**
- Population: 7,298,000
- From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

**Priority Areas**
- Ho Chi Minh City
- Air pollution: 68.2%
- Road congestion: 66.9%
- Affordable housing: 49.2%
- Security: 44.6%
- Public transport: 38.6%
- Health services: 37.0%
- Green spaces: 35.5%
- Corruption: 33.9%
- Unemployment: 26.9%
- Fulfilling employment: 25.3%
- School education: 16.1%
- Recycling: 8.7%
- Social mobility: 6.2%

**Attitudes**
- You are willing to concede personal data in order to improve traffic congestion: 86.4%
- You are comfortable with face recognition technologies to lower crime: 89.7%
- You feel the availability of online information has increased your trust in authorities: 87.6%

**Rating**

**Country** | 2015 | 2016 | 2017 | 2018 | 1 yr change
---|---|---|---|---|---
HDI | 0.680 | 0.685 | 0.690 | 0.693 | +0.003
Life expectancy at birth | 75.1 | 75.2 | 75.2 | 75.3 | +0.1
Mean years of schooling | 8.0 | 8.1 | 8.2 | 8.2 | +0.0
GDP per capita (PPP $) | 5,314 | 5,638 | 5,916 | 6,220 | +304.0

**Opportunities (Work & School)**
- Employment finding services are readily available: 83.8
- Most children have access to a good school: 83.1
- Lifelong learning opportunities are provided by local institutions: 63.7
- Businesses are creating new jobs: 63.7
- Minorities feel welcome: 74.6

**Governance**
- Information on local government decisions are easily accessible: 71.1
- Corruption of city officials is not an issue of concern: 64.2
- Residents contribute to decision making of local government: 64.2
- Residents provide feedback on local government projects: 72.2

**Technologies**

**Activities**
- Online purchasing of tickets to shows and museums has made it easier to attend: 78.6
- Online access to job listings has made it easier to find work: 85.7
- IT skills are taught well in schools: 78.2
- Online services provided by the city has made it easier to start a new business: 78.5
- The current internet speed and reliability meet connectivity needs: 78.8

**Opportunities (Work & School)**
- Online public access to city finances has reduced corruption: 60.9
- Online voting has increased participation: 64.5
- An online platform where residents can propose ideas has improved city life: 71.1
- Processing Identification Documents online has reduced waiting times: 75.3