**Background Information**

- **City**
  - **Population**: 1,169,000

(UN World Cities Report)

**Priority Areas**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

- **Dublin**
  - **Affordable housing**: 86.4%
  - **Health services**: 59.3%
  - **Road congestion**: 45.8%
  - **Public transport**: 37.4%
  - **Unemployment**: 33.6%

**Ratings**

**SMART Alignment**

- The left hand section of each bar shows the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.

- **Country**
  - **HDI**: 0.908, 0.936, 0.939, 0.942, +0.003
  - **Life expectancy at Birth**: 81.3, 81.6, 81.9, 82.1, +0.2
  - **Mean years of schooling**: 12.3, 12.5, 12.5, 12.5, +0.0
  - **GNI per capita (PPP $)**: 45,809, 50,911, 52,799, 55,660, +2,861.0
  - **Population**: 1,169,000

(UN World Cities Report)

**Attitudes**

You are willing to concede personal data in order to improve traffic congestion

- **Score**: 61.7%

You feel the availability of online information has increased your trust in authorities

- **Score**: 68.9%

The proportion of your day-to-day payment transactions that are non-cash (% of transactions)

- **Score**: 72.5%

**Structures**

- **Health & Safety**
  - Basic sanitation meets the needs of the poorest areas
  - Recycling services are satisfactory
  - Public safety is not a problem
  - Air pollution is not a problem
  - Medical services provision is satisfactory
  - Finding housing with rent equal to 30% or less of a monthly salary is not a problem

- **Mobility**
  - Traffic congestion is not a problem
  - Public transport is satisfactory

- **Activities**
  - Green spaces are satisfactory
  - Cultural activities (shows, bars, and museums) are satisfactory

- **Opportunities (Work & School)**
  - Most children have access to a good school
  - Lifelong learning opportunities are provided by local institutions
  - Businesses are creating new jobs
  - Minorities feel welcome

- **Governance**
  - Information on local government decisions are easily accessible
  - Corruption of city officials is not an issue of concern
  - Residents contribute to decision making of local government
  - Residents provide feedback on local government projects

**Technologies**

- **Health & Safety**
  - Online reporting of city maintenance problems provides a speedy solution
  - A website or App allows residents to easily give away unwanted items
  - Free public wifi has improved access to city services
  - CCTV cameras has made residents feel safer
  - A website or App allows residents to effectively monitor air pollution
  - Arranging medical appointments online has improved access

- **Mobility**
  - Car-sharing Apps have reduced congestion
  - Apps that direct you to an available parking space have reduced journey time
  - Bicycle hiring has reduced congestion
  - Online scheduling and ticket sales has made public transport easier to use
  - The city provides information on traffic congestion through mobile phones

- **Activities**
  - Online purchasing of tickets to shows and museums has made it easier to attend

- **Opportunities (Work & School)**
  - Online access to job listings has made it easier to find work
  - IT skills are taught well in schools
  - Online services provided by the city has made it easier to start a new business
  - The current internet speed and reliability meet connectivity needs

- **Governance**
  - Online public access to city finances has reduced corruption
  - Online voting has increased participation
  - An online platform where residents can propose ideas has improved city life
  - Processing Identification Documents online has reduced waiting times

**All ratings range from AAA to D**