**BACKGROUND INFORMATION**

City
- Population: 2,415,000

*UN World Cities Report*

**SMART CITY RANKING**

**Dubai**

**43**

Out of 109

▲

**45 in 2019**

**SMART CITY RATING**

**BB**

BB in 2019

**FACTOR RATINGS**

**BB**

**STRUCTURES**

**BB**

**TECHNOLOGIES**

**BB**

**GROUP**

**3**

All ratings range from AAA to D

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**PRIORITY AREAS**

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

- **affordable housing**
- **fulfilling employment**
- **unemployment**
- **road congestion**
- **air pollution**
- **health services**
- **basic amenities**
- **green spaces**
- **recycling**
- **citizen engagement**
- **security**
- **school education**
- **public transport**
- **social mobility**
- **corruption**

**ATTITUDES**

- You are comfortable with face recognition technologies to lower crime
- You feel the availability of online information has increased your trust in authorities
- The proportion of your day-to-day payment transactions that are non-cash

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**HEALTH & SAFETY**

- Basic sanitation meets the needs of the poorest areas
- Recycling services are satisfactory
- Public safety is not a problem
- Air pollution is not a problem
- Medical services provision is satisfactory
- Finding housing with rent equal to 30% or less of a monthly salary is not a problem

**MOBILITY**

- Traffic congestion is not a problem
- Public transport is satisfactory

**ACTIVITIES**

- Green spaces are satisfactory
- Cultural activities (shows, bars, and museums) are satisfactory

**OPPORTUNITIES (WORK & SCHOOL)**

- Employment finding services are readily available
- Most children have access to a good school
- Lifelong learning opportunities are provided by local institutions
- Businesses are creating new jobs
- Minorities feel welcome

**GOVERNANCE**

- Information on local government decisions are easily accessible
- Corruption of city officials is not an issue of concern
- Residents contribute to decision making of local government
- Residents provide feedback on local government projects

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**LEGEND:**

- **GROUP MEAN**
- **CITY MEAN**
- **GROUP MAX**

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**INTERNATIONAL TRENDS**

**Country**

<table>
<thead>
<tr>
<th>Country</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>1 yr change</th>
</tr>
</thead>
<tbody>
<tr>
<td>HDI</td>
<td>0.860</td>
<td>0.863</td>
<td>0.864</td>
<td>0.866</td>
<td>+0.002</td>
</tr>
<tr>
<td>Life expectancy at Birth</td>
<td>73.7</td>
<td>77.6</td>
<td>77.6</td>
<td>77.8</td>
<td>+0.2</td>
</tr>
<tr>
<td>Expected years of schooling</td>
<td>13.7</td>
<td>13.6</td>
<td>13.6</td>
<td>13.6</td>
<td>+0.0</td>
</tr>
<tr>
<td>Mean years of schooling</td>
<td>10.6</td>
<td>10.8</td>
<td>10.9</td>
<td>11.0</td>
<td>+0.1</td>
</tr>
<tr>
<td>GNI per capita (PPP $)</td>
<td>66,003</td>
<td>67,410</td>
<td>67,138</td>
<td>66,912</td>
<td>-224.0</td>
</tr>
</tbody>
</table>

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**FACTS AND FIGURES**

- Of 109 countries, Dubai is ranked **43rd**
- Population: **2,415,000**
- **45 in 2019**
- **BB in 2019**
- **STRUCTURES**
- **TECHNOLOGIES**
- **GROUP**
- **3**
- **LEGEND:**
- **GROUP MEAN**
- **CITY MEAN**
- **GROUP MAX**
- **SMART CITY RATING**
- **BB**
- **FACTOR RATINGS**
- **BB**
- **GROUP**
- **3**
- **All ratings range from AAA to D**

---

**ATTITUDES**

- You are willing to concede personal data in order to improve traffic congestion
- You are comfortable with face recognition technologies to lower crime
- You feel the availability of online information has increased your trust in authorities
- The proportion of your day-to-day payment transactions that are non-cash (as a % of transactions)

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**RATINGS**

- **Health & Safety**
- **Mobility**
- **Activities**
- **Opportunities (Work & School)**
- **Governance**

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**TECHNOLOGIES**

- Online reporting of city maintenance problems provides a speedy solution
- A website or App allows residents to easily give away unwanted items
- Free public wifi has improved access to city services
- CCTV cameras has made residents feel safer
- A website or App allows residents to effectively monitor air pollution
- Arranging medical appointments online has improved access
- Car-sharing Apps have reduced congestion
- Apps that direct you to an available parking space have reduced journey time
- Bicycle hiring has reduced congestion
- Online scheduling and ticket sales has made public transport easier to use
- The city provides information on traffic congestion through mobile phones
- Online purchasing of tickets to shows and museums has made it easier to attend
- Online access to job listings has made it easier to find work
- IT skills are taught well in schools
- Online services provided by the city has made it easier to start a new business
- The current internet speed and reliability meet connectivity needs
- Online public access to city finances has reduced corruption
- Online voting has increased participation
- An online platform where residents can propose ideas has improved city life
- Processing Identification Documents online has reduced waiting times

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**RATING**

- **Score**
- **0 20 40 60 80 100**

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**STRUCTURES**

- **Score**
- **0 20 40 60 80 100**

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**GROUP MEAN**

- **Score**
- **0 20 40 60 80 100**

---

**CITY MEAN**

- **Score**
- **0 20 40 60 80 100**

---

**GROUP MAX**

- **Score**
- **0 20 40 60 80 100**

---

**LEGEND:**

- **MIN**
- **MAX**
- **CITY**
- **MEAN**
- **GROUP MEAN**
- **GROUP MAX**

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**SMART CITY RANKING**

- **43**
- Out of 109

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**TECHNOLOGIES**

- **Score**
- **0 20 40 60 80 100**

---

**GROUP**

- **Score**
- **0 20 40 60 80 100**

---

**CITY MEAN**

- **Score**
- **0 20 40 60 80 100**

---

**GROUP MEAN**

- **Score**
- **0 20 40 60 80 100**

---

**GROUP MAX**

- **Score**
- **0 20 40 60 80 100**

---

**LEGEND:**

- **MIN**
- **MAX**
- **CITY**
- **MEAN**
- **GROUP MEAN**
- **GROUP MAX**

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**PRIORITY AREAS**

- The left hand section of each bar shows the Alignment - the proportion of those respondents who also answered the corresponding survey questions low. A strong Alignment implies that these areas also demand priority attention.