### BACKGROUND INFORMATION

**City**
- Population: 1,344,000

(UN World Cities Report)

### PRIORITY AREAS

From a list of 15 indicators, survey respondents were asked to select 5 that they perceived as the most urgent for their city. This is the total bar. The higher the percentage of responses per area, the greater the priority for the city.

<table>
<thead>
<tr>
<th>Priority Area</th>
<th>% of Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affordable housing</td>
<td>83.5%</td>
</tr>
<tr>
<td>Public transport</td>
<td>40.9%</td>
</tr>
<tr>
<td>Unemployment</td>
<td>35.5%</td>
</tr>
<tr>
<td>Health services</td>
<td>33.9%</td>
</tr>
<tr>
<td>Fulfilling employment</td>
<td>28.1%</td>
</tr>
<tr>
<td>Security</td>
<td>26.9%</td>
</tr>
<tr>
<td>Recycling</td>
<td>26.4%</td>
</tr>
<tr>
<td>Air pollution</td>
<td>21.7%</td>
</tr>
<tr>
<td>Basic amenities</td>
<td>24.8%</td>
</tr>
<tr>
<td>School education</td>
<td>20.7%</td>
</tr>
<tr>
<td>Corruption</td>
<td>16.1%</td>
</tr>
<tr>
<td>Green spaces</td>
<td>15.7%</td>
</tr>
<tr>
<td>Social mobility</td>
<td>14.9%</td>
</tr>
<tr>
<td>Citizen engagement</td>
<td>10.7%</td>
</tr>
</tbody>
</table>

### SMART CITY RANKINGS

- **Auckland**
  - **Population**: 1,344,000

### ATTITUDES

You are willing to concede personal data in order to improve traffic congestion
- **% of respondents who agree or strongly agree**: 73.6%

You feel the availability of online information has increased your trust in authorities
- **% of respondents who agree or strongly agree**: 73.6%

The proportion of your day-to-day payment transactions that are non-cash
- **% of transactions**: 76.2%

### FACTOR RATINGS

- **Health & Safety**
  - Basic sanitation meets the needs of the poorest areas: 74.5%
  - Recycling services are satisfactory: 77.3%
  - Public safety is not a problem: 67.1%
  - Air pollution is not a problem: 63.8%
  - Medical services provision is satisfactory: 77.6%
  - Finding housing with rent equal to 30% or less of a monthly salary is not a problem: 28.7%

- **Mobility**
  - Traffic congestion is not a problem: 32.0%
  - Public transport is satisfactory: 56.1%

- **Activities**
  - Green spaces are satisfactory: 77.2%
  - Cultural activities (shows, bars, museums) are satisfactory: 80.7%

- **Opportunities (Work & School)**
  - Employment finding services are readily available: 71.9%
  - Most children have access to a good school: 74.8%
  - Lifelong learning opportunities are provided by local institutions: 71.2%
  - Businesses are creating new jobs: 64.7%
  - Minorities feel welcome: 69.6%

- **Governance**
  - Information on local government decisions are easily accessible: 67.5%
  - Corruption of city officials is not an issue of concern: 59.9%
  - Residents contribute to decision making of local government: 62.4%
  - Residents provide feedback on local government projects: 70.2%

### HDI RANKING

- **Country**
  - **HDI**: 0.914 0.917 0.920 0.921 +0.001

### SCORING SYSTEM

- **Score**: 0 2 04 0 6 0 8 0 10

### LEGEND

- **Group Mean**
- **City Mean**
- **Group Max**
- **City Max**
- **Min**